

Terms and Conditions for Dash-It-On Chinese New Year Promotion 2020

The Dash-It-On Chinese New Year Promotion 2020 (the “**Promotion**”) is a rewards promotion organized by Telecom Equipment Pte Ltd (“**Singtel**”) and subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

1. The Promotion is available from 14 January 2020 (17:00:00 Hours) and will end on 8 February 2020 (both dates inclusive) (the “**Promotion Period**”). The Redemption period is available from 8 January 2020 and end on 15 February 2020 (23:59:59 Hours) (both dates inclusive) (the “**Redemption Period**”).

Eligibility

2. To be eligible for the Promotion,
 - a) The participant must hold a valid Singtel Dash Balance Account, and/or Singtel Remittance Account (applicable for Eligible Transactions pursuant to Clause 3(b) herein below), and which must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period;
 - b) The participant must be using and/or have upgraded to Version 5.2 of the Dash Application which is available for download/upgrade from 8 January 2020.
 - c) The participant must comply at all times (including, but not limited to, in making the Eligible Transaction) with the terms and conditions governing the use of Dash Balance, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions, where applicable (both of which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>);
 - d) For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
3. For the purposes of the Promotion, the following transactions shall be considered Eligible Transactions:
 - a) Successful payment transactions made to any Dash accepted merchants via Dash (including through Dash VISA Virtual Account, Dash ecommerce online transactions and VIA) with a minimum transaction value of \$10 per transaction (“**Dash Payment Transactions**”). The list of Dash accepted merchants can be found at <http://www.dash.com.sg/where-to-dash.html>. The Promotion is not applicable to charity organizations, Singtel Bill payments or to transactions made through Singtel Transit NFC SIM for public transport on buses/trains;
 - b) Successful remittance transaction with a transaction value of not less than S\$400 from the Participant’s Singtel Remittance Account via Dash during the Promotion Period;
 - c) Top up of any Singtel Hi! Prepaid card of not less than \$20 via Dash during the Promotion Period; or
 - d) Top up of International Prepaid Airtime of not less than \$10 via Dash during the Promotion Period.

Chance Game

4. Under the Promotion, and subject to these Terms and Conditions, eligible Dash Customers (“**Eligible Customers**”) shall receive a Chance token in their Dash account (“**Chance**”) for each successfully Eligible Transaction made by the Eligible Customer during the Promotion Period. Each Chance shall entitle the Eligible Customer for one (1) chance to participate in the Chance Game in the Dash Application, wherein the Eligible Customer may spin the wheel and stand a chance to win one (1) of the following Premium Prize, Vouchers and Gift Cards, Dash Credits or Cashbacks (“**Prizes**”):

Premium Prizes
8 x Chinese New Year Hamper worth \$138
Vouchers and Gift Cards
100 x \$10 ZALORA Gift Cards
10 x \$100 Metro Vouchers
Dash Credits
\$888.00 Dash Credits
\$88.00 Dash Credits
\$8.00 Dash Credits
\$0.80 Dash Credits
Cashback
5% cashback at FairPrice capped at \$50 spend
5% cashback at Sheng Siong capped at \$50 spend
5% cashback at Cold Storage capped at \$50 spend
5% cashback at Uniqlo capped at \$50 spend
10% cashback at Pezzo capped at \$15 spend
5% cashback at Itacho Sushi capped at \$50 spend
5% cashback at Metro capped at \$50 spend
10% cashback at Burger King capped at \$10 spend
10% cashback for ComfortDelGro / CityCab capped at \$15 spend
10% cashback at Twelve Cupcakes capped at \$10 spend
10% cashback at BreadTalk capped at \$5 spend
5% cashback at Deliveroo capped at \$30 spend
5% cashback on ZALORA capped at \$50 spend
5% cashback on Lazada capped at \$50 spend
5% cashback on ezbuy capped at \$50 spend
5% cashback at Shopee capped at \$50 spend
5% cashback on iHerb capped at \$50 spend
5% cashback on ASOS capped at \$50 spend
10% cashback at Awfully Chocolate capped at \$10 spend
10% cashback at Cathay Cineplexes capped at \$15 spend
5% cashback at Tang Tea House capped at \$50 spend
5% cashback at Boon Tong Kee capped at \$30 spend
5% cashback at Dunkin Donuts, Old Chang Kee, Brotzeit or Eu Yan Sang capped at \$30 spend
10% cashback at Old Town White Coffee capped at \$15 spend
10% cashback at Wolf Burger capped at \$10 spend
5% cashback on Agoda capped at \$50 spend
5% cashback on Trip.com capped at \$50 spend
5% cashback on Traveloka capped at \$50 spend
5% cashback at Guardian capped at \$50 spend
5% cashback at Honey World capped at \$50 spend
5% cashback at Natureland capped at \$50 spend
5% cashback at Naiise capped at \$50 spend
100% cashback at Partea capped at \$5 spend
20% cashback at Ilao Ilao capped at \$5 spend
5% cashback at DON DON DONKI capped at \$30 spend
5% cashback at Chateraise capped at \$20 spend
5% cashback at Wild Honey capped at \$50 spend
5% cashback at Jones the Grocer capped at \$50 spend
5% cashback at Marché Mövenpick capped at \$50 spend

10% cashback at McDonald's capped at \$15 spend
10% cashback at 7-Eleven capped at \$5 spend
10% cashback at Texas Chicken capped at \$15 spend
5% cashback at TANGS capped at \$50 spend
5% cashback at Toast Box capped at \$30 spend
5% cashback at Decathlon capped at \$50 spend
10% cashback at Cheers capped at \$5 spend
5% cashback at Watsons capped at \$50 spend
5% cashback at Bengawan Solo capped at \$50 spend
10% cashback at Subway capped at \$15 spend
10% cashback at Ya Kun Kaya Toast capped at \$15 spend
5% cashback at Sushi Express capped at \$30 spend
5% cashback at Peach Garden capped at \$50 spend

5. All Chances must be used during the Redemption Period to participate in the Dash Chance Game, and any unused Chances will expire at the end of the Redemption Period. The Eligible Customer shall have no claim whatsoever for any unused Chances. Singtel further reserves the right, at its absolute discretion, to remove, change or substitute the above Prizes with any other items of equivalent or similar value or otherwise, without prior notice or reason. Except for the Cashback which only the respective Winners are entitled to either utilize or transfer/assign to another individual, Singtel shall not be responsible nor shall be obligated to transfer or assign any Premium Prizes, Vouchers and Gift Cards, or Credits won or accepted to any other party except for the respective Winners. The Prizes are non-exchangeable and non-redeemable for cash and/or any other items. All Prizes are available only while stocks last.
6. For avoidance of doubt, nothing in these Terms and Conditions shall be construed as a warranty or representation that an Eligible Customer participating in the Dash Chance Game will win any of the Prizes.
7. This Promotion may be combined with any other on-going promotions offered by Singtel. Unless otherwise stated, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions by the merchants participating in the Dash Chance Game and/or providing the Cashback redemptions, as provided in Clause 4 (“**Merchants**”).
8. Winners of the Premium Prize, Vouchers and Gift Cards will be contacted by a Singtel employee within 14 working days after the Voucher(s) are won via SMS and email. Redemption of the Premium Prizes and Vouchers will be held at Singtel Comcentre, 31 Exeter Road, 239732, Singapore.
9. Premium Prize and Voucher Winners will have to collect their Premium Prize and/or Vouchers in person or by a duly authorised representative at Singtel Comcentre, 31 Exeter Road Singapore 239732, within thirty (30) working days after notification (the “**Collection Period**”). Premium Prize and Voucher Winners shall comply with Singtel’s instructions for the purposes of collection of the Premium Prizes and Vouchers. Singtel reserves the right to request for the Winner’s proof of eligibility, identity and/or otherwise for the purposes of verifying the Winner’s claim to the Premium Prize and/or Voucher at the time of collection. The Winner must present his/her NRIC or such other identification papers as may be acceptable to Singtel and in accordance with Singtel’s records. Where the Premium Prize and/or Voucher will be collected by a duly authorised representative of the Winner, the representative must present his/her NRIC or such other identification papers as may be acceptable to Singtel, a copy of the Winner’s NRIC or such other identification papers as may be acceptable to Singtel and the letter of authorisation duly signed by the Winner in such form as may be acceptable to Singtel.

10. Any Prize which is not claimed or not assigned to a Winner in accordance with the provisions of these Terms and Conditions within the Collection Period will be forfeited at the sole and absolute discretion of Singtel, and the Winner shall not be entitled to any compensation for the same.
11. All Prizes won or accepted shall be given on an “as-is” basis. No payment or compensation whether in cash, credit or kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged Prize.
12. Subject to these Terms and Conditions, the Cashback shall be applicable for the next successful Dash Payment Transaction made by the Eligible Customer via Dash at the relevant merchant or relevant merchant group, where applicable, on or before 15 February 2020, subject to the maximum transaction values as stated above (“**Cashback Redemption Transaction**”). The Cashback will be credited to the Dash Balance of the Eligible Customer within 1 working day after the date of the Cashback Redemption Transaction. If the Cashback is not used by 15 February 2020, the Cashback shall expire and the Eligible Customer shall have no claim whatsoever for any unredeemed Cashback.
13. Goods and services supplied by, at or through any of the relevant Merchants (“**Relevant Goods/Services**”) shall be subject to such other terms and conditions as may be imposed by the relevant Merchants, and you agree to be bound by such terms.
14. Singtel is not an agent of any of the Merchants. The Cashback shall be subject to such other terms and conditions as may be imposed by the relevant Merchants, and you agree to be bound by such terms.
15. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Relevant Goods/Services or prize(s) and assumes no liability or responsibility for the acts or omissions of the Merchants or any non-performance or defects in the Relevant Goods/Services or prize(s). Any dispute about the value, condition or performance of the Relevant Goods/Services or prize(s) is to be resolved directly with the relevant Merchants or supplier as the case may be.
16. The Cashback is computed based on 2 decimal places per Cashback Redemption Transaction without any rounding off.
17. Notwithstanding any provision in these Terms and Conditions:
 - (a) Singtel shall not be required to award to you the Prizes or credit the Bonus and/or Cashback or any part thereof to your Dash Balance in connection with these Terms and Conditions, if:
 - (i) at any time Singtel, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of your Dash Balance (whether by you or any other person, with or without your knowledge), Dash Remittance Account and/or your remittance transaction, where applicable;
 - (ii) your Dash Balance and/or your access to or use of Dash is for any reason terminated and/or suspended during the period from the date of commencement of the Promotion Period to the date on which Singtel credits your Dash Balance with the Bonus/ Cashback pursuant to these Terms and Conditions (both dates inclusive) (“**Relevant Period**”);
 - (iii) the Promotion is terminated in accordance with these Terms and Conditions at any time during the Relevant Period;
 - (iv) your Dash Balance following the credit of such Bonus or Cashback shall exceed S\$999 at any point of time; and/or

- (v) the phone number which is registered in respect of your Dash Balance is for any reason changed (whether by you or any other person, with or without your knowledge) during the Relevant Period.
- (b) Singtel shall be entitled, at Singtel's sole and absolute discretion and without notice to you, to claw-back from you or from your Dash Balance, as the case may be, the Chance, prizes, Bonus and/or Cashback which has been awarded to you or credited to your Dash Balance in connection with these Terms and Conditions (or any part thereof), if such Chance, prizes, Bonus and/or Cashback (or any part thereof) has, in Singtel's sole opinion, been wrongfully credited or awarded to you for any reason whatsoever, including by reason of any failed remittance.

General

18. By participating in the Promotion, the Participants consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, including any of the participants, of their personal data and/or information which may be provided to Singtel, for the purposes of administration of the Promotion; and the Participants further consent and acknowledge that the Participants' personal data and/or information (i) will also be processed in line with the Dash Data Protection Policy available at <http://www.dash.com.sg/terms>; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.
19. Singtel reserves the rights to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party. Please visit <https://www.dash.com.sg/deals> for the latest terms and conditions applicable to the Promotion.
20. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including the participants' eligibility and the applicable criteria. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
21. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
22. By participating in the Promotion each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the participant may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
23. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.

24. These Terms shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
25. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
26. The remittance service in Singtel Dash is brought to you by © 2019 SingCash Pte Ltd (CRN:201106360E).