

## Terms and Conditions for Dash to AUSBE GovTech Roadshow

These Terms and Conditions for the Dash to AUSBE GovTech Roadshow Promotion ("**Promotion**") are binding on all persons participating in the Promotion organized, conducted and operated by Telecom Equipment Pte Ltd ("**Singtel**").

By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

- 1. The Promotion is available on 16<sup>th</sup> January 2020 from 11am to 2pm (the "**Promotion Period**").
- 2. Under the Promotion, and subject to these Terms and Conditions, customers who are new or existing or non-NTUC union member, and who register for a new Dash account and make a minimum Eligible Dash Top Up of at least \$30 or \$35 ("Eligible Customers"), will be entitled to redeem a Dash giveaway, according to the tiers set out the table below, and a cashback amount of up to \$5 ("Cashback") upon making a first successful transaction using their Singtel Dash wallet.

Tiers	Criteria	Giveaway
A	Signup with \$30 Top Up	Dash Travel Organizer
В	Existing NTUC Union Member and New Singtel Dash Signup with \$30 Top-up	Dash Lunch Box
С	Non-NTUC Union Member and New Singtel Dash Signup with \$35 Top-Up	Dash Lunch Box

3. Redemption for the giveaways such as the Dash Travel Organizer, Dash Lunch Box ("Giveaways") shall be made with Singtel Dash promoters at the AUSBE Roadshow promotion booth on the day of making a successful registration and a minimum Dash Top Up of either \$30 or \$35 during the Promotion Period, limited to 1 Giveaway per Eligible customer, while stocks last. Singtel reserves the right to replace the Giveaway(s) without prior notice.

## **Eligibility**

- 3. To be eligible for the Promotion, Eligible Customers must:
  - a) Comply at all times (including, but not limited to, in making the Eligible Dash Top Up) with the terms and conditions governing the use of Dash Balance, including, but not limited to, the Dash Terms and Conditions (which may be accessed at <u>https://www.dash.com.sg/termsand-conditions/</u>).
  - b) For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
- 4. All Giveaways shall be given on an "as-is" basis and are non-transferable, non-assignable, non-



exchangeable and non-redeemable for cash and/or any other items. No payment or compensation whether in cash, credit or kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged giveaways. Singtel further reserves the right, at its absolute discretion, to remove, change or substitute any giveaway with any other items of equivalent or similar value or otherwise, without prior notice or reason.

- 5. The Cashback is computed based on 2 decimal places without any rounding and will be credited to your Dash Balance the next day following the eligible transaction.
- 6. Except for any cashback payable under the Dash First Use Cashback Promotion, the Cashback shall be inclusive of all cashbacks, if any, payable in respect of the qualifying Dash Payment Transactions under any other promotions organized by Singtel, unless otherwise stated,
- 7. The Cashback is not exchangeable for cash.
- 8. Notwithstanding any provision in these Terms and Conditions:
  - a. Singtel shall not be required to credit the Cashback or any part thereof to your Dash Balance in connection with these Terms and Conditions, if:
    - i. at any time Singtel, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of your Dash Balance (whether by you or any other person, with or without your knowledge);
    - ii. your Dash Balance and/or your access to or use of Dash is for any reason terminated and/or suspended during the period from the commencement of the Promotion Period to the date on which Singtel credits your Dash Balance with the Cashback pursuant to these Terms and Conditions (both dates inclusive) ("Relevant Period");
    - iii. your Dash Balance following the credit of the Cashback will exceed the wallet limit of \$999 under the Dash Terms and Conditions;
    - iv. the Promotion is terminated in accordance with these Terms and Conditions at any time during the Relevant Period; and/or
    - v. the phone number which is registered in respect of your Dash Balance is for any reason changed (whether by you or any other person, with or without your knowledge) during the Relevant Period.
  - b. Singtel shall be entitled, at Singtel's sole and absolute discretion and without notice to you, to claw-back from your Dash Balance, the Cashback which has been credited to your Dash Balance in connection with these Terms and Conditions (or any part thereof), if such amount has, in Singtel's sole opinion, been wrongfully credited to you for any reason whatsoever.
- 9. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness of the giveaway for the purpose of this Promotion or any non-performance or defects in the giveaways.



## **General**

- 10. By participating in the Promotion, the Eligible Customers consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion, or otherwise for purposes relating to the Promotion; and the Eligible Customers further consent and acknowledge that their personal data and/or information (i) will also be processed in line with Singtel's Data Protection Policy available at <a href="http://www.dash.com.sg/terms">http://www.dash.com.sg/terms</a> and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.
- 11. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.
- 12. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including the Eligible Customer's eligibility and the applicable criteria. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
- 13. This Promotion may be combined with any other on-going promotions offered by Singtel. Unless otherwise stated, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions.
- 14. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
- 15. By participating in the Promotion, each Eligible Customer agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the participant may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
- 16. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
- 17. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
- 18. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights



of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.