

Terms and Conditions for Dash at Qoo10 Promotion

- 1. These Terms and Conditions for the Dash at Qoo10 Promotion ("**Promotion**") are binding on all persons participating in the Promotion jointly organised by Telecom Equipment Pte Ltd ("**Singtel**") and Qoo10 ("**Merchant**" or "**Qoo10**").
- 2. The Promotion shall be held from 24 June 2020 to 31 July 2020 (inclusive of both dates) ("**Promotion Period**").
- 3. Under the Promotion, and subject to these Terms and Conditions, eligible Dash customers ("**Eligible Customers**") who have successfully made full payment transactions of minimum spending of S\$50 during the Promotion Period on Qoo10's online website (via desktop, mobile browser or Applications) using Dash Visa Virtual Card ("**Dash Payment Transactions**"), shall be entitled to a S\$10 Qoo10 Gift Card ("Gift Card").
- 4. To be eligible for the Promotion, each Eligible Customer shall be required to satisfy all of the following conditions during the Promotion Period:
 - (a) Purchase with Dash Visa Virtual Card;
 - (d) Your Dash Balance and Qoo10 must be and remain valid, and must not for any reason be terminated and/or suspended; and
 - (e) You must comply at all times with the terms and conditions governing your use of Dash, including, but not limited to, the Dash Terms and Conditions and Terms and Conditions for Dash Visa Virtual Account (which may be accessed at http://www.dash.com.sg/terms).
- 5. This Promotion is limited to the first 285 redemptions during the Promotion Period. Each Eligible Customer shall only be entitled to a maximum of one (1) redemption during the Promotion Period.
- 6. Qoo10 will send Gift Card to the applicable eligible customer's Qoo10 account 7 days after their Dash Payment Transaction. The Gift card is valid for 90 days from date of issuance.
- 7. Except for any cashback payable under the Dash First Use Cashback Promotion, the Gift Card shall not be combined with other ongoing promotions, discounts, cashbacks and/or vouchers.
- 8. If any of the products related to this Promotion are returned for any reason whatsoever, your refund will equal the amount you paid for the product, subject to applicable refund policies.
- 9. Notwithstanding any provision in these Terms and Conditions:
 - (a) Singtel and/or Qoo10 shall not be required to issue the Gift Card or any part thereof to your Qoo10 account in connection with these Terms and Conditions, if:
 - (i) at any time Singtel and/or Q0010, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of your Dash Balance and/or Qoo10 account (whether by you or any other person, with or without your knowledge);
 - (ii) your Dash Balance, Qoo10 account, your access to or use of Dash and/or Qoo10 is for any reason terminated and/or suspended during the Date from the commencement of the Promotion Date to the date on which Qoo10 credits your Qoo10 account with the Gift Card pursuant to these Terms and Conditions (both dates inclusive) ("Relevant Date");



- (iii) your Dash Balance following the credit of the Cashback will exceed the wallet limit of \$999 under the Dash Terms and Conditions;
- (iv) the Promotion is terminated in accordance with these Terms and Conditions at any time during the Relevant Date; and/or
- (v) the phone number which is registered in respect of your Dash Balance is for any reason changed (whether by you or any other person, with or without your knowledge) during the Relevant Date.
- 10. Singtel and Qoo10 reserve the right to terminate the Promotion in its entirety and/or to vary, amend, delete or supplement any of these Terms and Conditions, at any time, in their sole and absolute discretion and without prior notice to you.
- 11. Notwithstanding any other provision of these Terms and Conditions, Singtel has the sole and absolute discretion to determine the eligibility of an Eligible Customer to enter and participate in this Promotion.
- 12. Singtel's decisions on all matters relating to or in connection with this Promotion and these Terms and Conditions shall be final. No correspondence or claims will be entertained.
- 13. Singtel shall not in any event be liable in any way to you or any person for any loss, liability, damages or expense whatosever, howsoever arising, in connection with this Promotion (including, but not limited to, that arising from or in connection with any failure or delay by Singtel to award or credit the Cashback (or any part thereof) to you or any person).
- 14. Singtel is not an agent for the Merchant. The goods and/or services purchased or obtained from the Merchant shall be subject to such other terms and conditions as may be imposed by the Merchant, and you agree to be bound by such terms.
- 15. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the goods and/or services supplied by the Merchant and assumes no liability or responsibility for the acts or omissions of the Merchant. Any dispute about the value, condition or performance of any of such goods and/or services is to be resolved directly with the Merchant.
- 16. These Terms and Conditions are to be read in conjunction with other applicable terms and conditions which can be accessed at <u>http://www.dash.com.sg/terms</u>). If there is any inconsistency between these Terms and Conditions and such other applicable terms and conditions, these Terms and Conditions shall prevail to the extent of such inconsistency.
- 17. These Terms shall be subject to and construed in accordance with the laws of Singapore and you hereby submit to the non-exclusive jurisdiction of the courts of Singapore.
- A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act, Chapter 53B of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.