



## Terms and Conditions for 'Singtel Dash Remit 10<sup>th</sup> Anniversary Lucky Draw Campaign from 1 September to 31 December 2022

1. The Singtel Dash Remit 10<sup>th</sup> Anniversary Lucky Draw Campaign from 1 September to 31 December 2022 (the "Promotion") is a promotion organised by SingCash Pte Ltd ("Singtel") and governed by these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.
2. The Promotion is available from 1 September to 31 December 2022 (both dates inclusive) (the "**Promotion Period**"). This Promotion Period may be changed by Singtel whenever it deems appropriate, in its sole and absolute discretion.
3. Under the Promotion, and subject to these Terms and Conditions, an eligible Dash Remittance Customer ("**Eligible Participant**") who successfully completes a remittance during the Promotion Period ("**Remittance Transaction**") shall be entitled to one (1) chance for a lucky draw.

### **Eligibility**

4. To be eligible for the Promotion, the participant must:
  - a) hold a valid Singtel Dash Remittance Account and Dash Account, which accounts must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period;
  - b) comply at all times with the terms and conditions governing the use of Singtel Dash's Remittance Service and DashAccount, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions (both of which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>).
  - c) Singtel reserves the right to request for the participant's proof of identity for the purposes of verifying that the Singtel Dash Remittance Account and Dash Account from which the Remittance Transaction has been made is registered to the participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the participant from the Promotion, and the participant shall have no claim whatsoever against Singtel in such event.
- 4A. Employees of the Singtel Group of Companies and its appointed advertising, media and auditing agencies and any other parties who are directly involved in the organizing, promoting or conducting of the lucky draw shall not be eligible to participate in the Promotion.



5. Singtel reserves the right to prevent any one or more of the Eligible Participants from participating in this promotion, and the right to disqualify any winner from the lucky draw if:
- a) The participant is determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever,
  - b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud, collusion or unlawful activity in relation to, and/or misuse of, the Eligible Participants' Singtel Dash Account and/or Singtel Dash Remittance Account; or
  - c) the phone number which is registered in respect of the Eligible Participants' Singtel Dash Account and/or Singtel Dash Remittance Account is at any time for any reason changed (whether by the participant or any other person, with or without the consent or knowledge of the participant);
  - d) at any time, Singtel reasonably believes that the winner is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game such system or gain an unfair advantage;
  - e) the pre-conditions to being eligible to partake in the lucky draw are deemed by Singtel as unmet for any reason whatsoever; or
  - f) Singtel, at its sole discretion, determines that any of these Terms and Conditions are not complied with by the winner.

5A The lucky draw may be conducted by Singtel at 31C Exeter Road, Comcentre Atrium, #03-00, Singapore 239734 or at such other venue as may be determined at the sole and absolute discretion of Singtel. The date of the lucky draw shall be determined at the sole discretion of Singtel. The number of winners for the lucky draw and prizes available are set out in the table below. No participant is entitled to win more than once in this Promotion.

	Pre-Condition to participation in the lucky draw, duly verified by Singtel	Number of winners selected by Singtel	Prize
1	Successful completion of a Remittance Transaction by an Eligible Participant in the month of September 2022	100	\$100 Dash credits
2	Successful completion of a Remittance Transaction by an Eligible Participant in the month of October 2022	100	50,000 Dash Rewards points
3	Successful completion of a Remittance Transaction by an Eligible Participant in the month of November 2022	100	Handphone - Samsung
4	Successful completion of a Remittance Transaction by an Eligible Participant within the period commencing from 1 September 2022 and ending on 31 December 2022 (inclusive of both dates)	100	Travel voucher



- 5B The winners will be selected at random but not before mid January 2023. Singtel reserves the right to select another person to replace a winner who is disqualified. Singtel's decision as to who the winners of the lucky draw are shall be final and conclusive.
- 5C Singtel further reserves the right, at its sole and absolute discretion, to change or substitute the prize and/or to increase or reduce the number of winners for the lucky draw.
- 5D The winners for the lucky draw may be notified via SMS to their Singtel Dash registered telephone number (or via any other means as Singtel may deem appropriate) after the completion of the lucky draw, and the same SMS shall notify the winners of the date of delivery or collection of the prizes. The winners must comply with Singtel's instructions for the said delivery or collection. Singtel reserves the right to request for the winners' proof of eligibility, identity and/or otherwise for the purposes of verifying the winners.
- 5E All prizes won are non-transferable, non-assignable, and non-exchangeable for cash and/or any other items.
- 5F Where the prize is Dash Reward points, the utilisation and/or redemption of such Dash rewards points shall be governed by the Terms and Conditions for Singtel Dash Rewards found at [https://dash.com.sg/files/terms/Singtel\\_Dash\\_Rewards\\_Promo\\_TCs\\_200812.pdf](https://dash.com.sg/files/terms/Singtel_Dash_Rewards_Promo_TCs_200812.pdf)

### **General**

6. By participating in the Promotion, the participants consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://dash.com.sg/files/terms/privacy-policy1.pdf>; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time. By participating in the Promotion, the winner agrees that Singtel may use the winner's name, addresses, personal details, photographs or any likeness for advertising and promotional purposes without further consideration. However, Singtel is under no obligation whatsoever to disclose the identity of the winner or to publish the same for any reason at any point in time.
7. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.
8. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including the participants' eligibility, entitlement and the applicable criteria. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.



9. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
10. By participating in the Promotion, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all demands, claims, causes of action, losses, damages, costs and expenses whatsoever that Singtel may incur or suffer from, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
11. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
12. These Terms shall be construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
13. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
14. This service is brought to you by SingCash Pte Ltd. Copyright©2021 SingCash Pte Ltd (CRN: 201106360E). All rights reserved.
15. Singtel is not an agent of any of the merchants, vendors, or any other product or service providers who are participating in the Promotion and/or lucky draw (hereinafter referred to as the "Third Parties"). The goods, products and/or services supplied by, at or through any of these Third Parties may be subject to such other terms and conditions as may be imposed by them. No due diligence was performed on these Third Parties in connection with this Promotion. Singtel does not provide any recommendation or endorsement for any of the products or services offered by these Third Parties. Singtel makes no warranty, assurance, guarantee or representation on the quality, sufficiency, durability, reliability, value, suitability, viability, authenticity, legality, merchantability or fitness for purpose of any third party goods/services and assumes no liability or responsibility for the acts or omissions of these Third Parties or any non-performance or defects in such goods, products or services or Prize(s). Any dispute whether in relation to the value, condition, performance of such goods/services or otherwise shall be resolved directly with the relevant Third Party.