

## Terms and Conditions for Dash Crack the Riddles Contest (17-23 September 2021)

1. These Terms and Condition for the Dash Crack the Riddles Contest (“**Promotion**”) are binding on all persons participating in the Promotion organised by SingCash Pte. Ltd. (“**SCPL**”). By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of SCPL, which shall be final and binding in all respects.
2. The Promotion shall run for the period starting from 17 September 2021 and ending on 23 September 2021 (inclusive of both dates) (“**Promotion Period**”). The riddles will be displayed on Singtel Dash’s Instagram and Facebook accounts during the Promotion Period.
3. Under the Promotion, and subject to these Terms and Conditions, all participants must satisfy the eligibility criteria in Clause 4 (“**Eligible Customers**”).

### **Eligibility**

4. To be eligible for the Promotion,
  - (i) The participant must hold a valid Singtel Dash Account, and/or Singtel Remittance Account which must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period;
  - (ii) For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.

### **Contest**

5. To partake in the Promotion, the Eligible Customer must, during the Promotion Period, submit an entry to SCPL by performing at least one (1) of the following two (2) tasks:
  - (i) Task 1: (a) Log in to its personal Instagram account, (b) search for the original post of the Dash Crack the Riddles contest (“**Contest Post**”) on Singtel Dash’s Instagram account and in the “**Comments**” section, provide the answers to the three (3) riddles mentioned in the Contest Post and explain how the Eligible Customer would like to spend time with his/her loved ones, (c) follow the Singtel Dash Instagram account @singteldash and continue doing so throughout the Promotion Period, (d) set the Eligible Customer’s profile to public and maintain this setting throughout the Promotion Period, and (e) at the Contest Post, tag two (2) friends’ Instagram account and allow the tag to remain throughout the Promotion Period. Subject to the terms and conditions herein, once all the above actions under paragraphs 5(i)(a) to (e) are completed and duly verified by SCPL, the Eligible Customer, whose

entry is determined by SCPL to have creative flair that appeals to SCPL, and whose answers to the riddles are determined by SCPL to be correct, will be declared the winner. For the avoidance of doubt, the Eligible Customer is allowed to submit no more than one (1) entry for this Promotion via Instagram. If multiple entries are received, SCPL shall select one (1) entry at its sole and absolute discretion;

**AND/OR**

- (ii) Task 2: (a) Log in to its personal Facebook account, (b) search for the original Contest Post on Singtel Dash's Facebook account and under the "Comments" section, provide the answers to the three (3) riddles mentioned in the Contest Post and explain how the Eligible Customer would like to spend time with his/her loved ones, (c) follow the Singtel Dash Facebook account @singteldash and continue doing so throughout the Promotion Period, (d) enable the Eligible Customer's profile to be seen by the general public and maintain this setting throughout the Promotion Period, and (e) at the Contest Post, tag two (2) friends' Facebook account and allow the tag to remain throughout the Promotion Period. Subject to the terms and conditions herein, once all the above actions under paragraphs 5(ii)(a) to (e) are completed and duly verified by SCPL, the Eligible Customer, whose entry is determined by SCPL to have creative flair that appeals to SCPL, and whose answers to the riddles are determined by SCPL to be correct, will be declared the winner. For the avoidance of doubt, the Eligible Customer is allowed to submit no more than one (1) entry for this Promotion via Facebook. If multiple entries are received, SCPL shall select one (1) entry at its sole and absolute discretion

An entry must reach SCPL by 23:59 PM on 23 September 2021, failing which it will be deemed ineligible for this Promotion.

6. The Eligible Customer's eligibility and/or entitlement to submit an entry for this Promotion shall be solely determined by SCPL, and SCPL's decision, determination, evaluation and assessment shall be final and binding on the Eligible Customer.
7. Employees of the companies within the Singtel Group, and its appointed advertising, media and auditing agencies, and any other parties, who are directly involved in the organizing and/or conducting of the Promotion (collectively "**Organising Committee**") shall not be eligible to participate in the Promotion.

**Contest's Winners**

8. There shall be a total of twenty (20) winners ie ten (10) winners who have submitted their entries, via Dash Instagram, and another ten (10) separate winners who have submitted their entries, via Dash Facebook. The winners will be chosen by SCPL on 27 September 2021 ("**Selection Date**"). SCPL reserves the right to conduct the winners' selection on a different date.
9. If an Eligible Customer, who has submitted two (2) entries in accordance with these terms and conditions, is declared a winner for one (1) of those entries, that Eligible Customer's other entry shall be excluded from the winner selection process under this Promotion.

10. The Prize for the winner (“**Prize**”) is as follows:  
Each contest winner will be awarded with 3,000 Dash reward points.
11. SCPL further reserves the right, at its absolute discretion, to change or substitute the Prize with an item that is of a different value and/or to increase or reduce the number of winners for the Promotion.
12. The twenty (20) winners of the Promotion will be published and notified via Singtel Dash’s Instagram or Facebook account, as the case may be, and/or any other communication method as may be decided by SCPL within three (3) working days of the Selection Date. Winners shall be tagged under the “Comments” section at the Contest Post, and they shall be required to furnish SCPL with their personal details including full name, email address and contact number.
13. The Dash reward points will be credited to the winner’s Dash Rewards account within fourteen (14) working days from the notification or announcement of the contest results and receipt of the winner’s personal details (as per SCPL’s request) so long as the winner’s Dash account is at all times subsisting and remains valid. Redemption of Dash reward points is subject to the Terms and Conditions of Dash Rewards programme (accessible at <https://dash.com.sg/rewards>).
14. All Prizes won are non-exchangeable for cash and/or any other items.
15. SCPL assumes no liability or responsibility to any party in connection with this Promotion.
16. SCPL reserves the right to disqualify the Eligible Customer and/or the winner from the Promotion if:
  - (i) the Eligible Customer or winner is determined, at SCPL’s sole discretion, to be ineligible for any reason whatsoever; or
  - (ii) at any time, SCPL, at its sole and absolute discretion, suspects any collusion, illegal or unlawful activity, fraud in relation to, and/or misuse of the winner’s or Eligible Customer’s Singtel Dash Account; or
  - (iii) at any time, SCPL reasonably believes that the Eligible Customer or winner is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage; or
  - (iv) at any time, SCPL reasonably believes that the Eligible Customer or winner is in breach of any applicable law and/or any of the terms and conditions herein.
17. SCPL shall be entitled, at SCPL’s sole and absolute discretion and without advance notice, to remove from any winner any Dash reward points which has, in SCPL’s sole opinion, been wrongly awarded to the winner for any reason whatsoever.

18. By participating in the Promotion, the winner consents and agrees that SCPL may disclose or otherwise use the winner's name, addresses, contact number, other personal details, photographs or any likeness for advertising and promotional purposes and for all other purposes in connection with the Promotion. However, SCPL is under no obligation whatsoever to disclose the identity of the winner, or the information, response and/or comments submitted in the winner's entry, or to publish the same for any reason at any point of time.

### **General**

19. Notwithstanding any provision in these Terms and Conditions, SCPL shall not be obliged to award the winner the Prize, if:
  - (i) the Promotion is suspended or terminated at any time for any reason whatsoever; or
  - (ii) the phone number which is registered in respect of the winner's Dash Account is for any reason changed (whether by the winner or any other person, with or without the winner's knowledge).
20. By participating in the Promotion, the participant consents to SCPL's collection, holding, storage, use, processing, transfer, disclosure, publication and/or reporting (whether directly or indirectly) to any relevant third party, including (without limitation) any of the other participants, merchant and/or supplier, if any, of its personal data and/or other information provided to SCPL, for the purposes of organising and administration of the Promotion; and the participant further consents and acknowledges that its personal data and/or information (i) will also be processed in line with the Dash Data Protection Policy available at <http://www.dash.com.sg/terms>; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by SCPL from time to time. Without limiting the generality of the foregoing, the Eligible Customer consents to the publication of its full name and NRIC number, and any other personal information which SCPL, in its sole discretion, deems necessary, on [www.dash.com.sg/deals](http://www.dash.com.sg/deals), Singtel Dash's Facebook and Instagram pages in the event that it is selected as a winner of this Promotion.
21. Where a participant is providing SCPL with personal data of another individual, the participant warrants that it is authorised by the individual to provide SCPL with such personal data on his/her behalf and has obtained the consent of the individual for the collection, use and disclosure of such personal data by SCPL for the purposes of this Promotion in accordance with Singtel's Data Protection Policy available at <http://www.dash.com.sg/terms> and these Terms and Conditions.
22. SCPL reserves the rights, at its sole and absolute discretion, to vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.
23. SCPL reserves the right to determine at its sole and absolute discretion all matters arising out of or in

connection with the Promotion, including the criteria and/or factors to be applied when judging and assessing the entries submitted for this Promotion. SCPL's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.

24. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail. In the event of any inconsistency between these Terms and Conditions and any other terms and conditions, SCPL shall make a determination as to the terms and conditions that will take precedence, and such determination shall be conclusive and binding on the participants.
25. By participating in the Promotion, each participant agrees to fully and effectively indemnify, defend and hold harmless SCPL and the Organising Committee (collectively the "Indemnified Parties") from and against any and all demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the Indemnified Parties may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of carrying out the Promotion.
26. To the extent permitted by law, SCPL and the Organising Committee shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed, delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected or any delays in crediting of the Dash reward points or substitution of the Prize with any other item.
27. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
28. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.