

# Terms and Conditions for Singtel Dash Remit Mid-Autumn '月满中秋,平安相守' Event on 8 September 2024

- 1. The Singtel Dash Remit Mid-Autumn '月满中秋,平安相守' Event (the "**Event**") is a celebration event involving Spin the Wheel campaign, lantern riddle "猜灯谜" campaign, and a lucky draw promotion ("**Trade Game(s)**") jointly organised by SingCash Pte. Ltd. ("**Singtel**") and Tenpay Global Pte. Ltd. ("**Tenpay**"), subject to these Terms and Conditions. By participating in the any of the Trade Games, all participants shall be deemed to have accepted and agreed to these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.
- 2. The Event will be conducted by Singtel and Tenpay at the following venue, date and time or at such other venue, date and/or time as may be determined at the sole and absolute discretion of Singtel.

Venue	Date	Time
Old Cheng Du Restaurant 老	8 September 2024, Sunday (1 day	SGT 12:00 PM till 3:00 PM
成都川菜馆, Level 2 (80	only)	
Pagoda Street Singapore		
059239)		

3. The Trade Games are open to any member of the public who has registered and in attendance at the Event above the age of 18 years old, except for employees of Singtel who are involved in the administration of the Event and/or any of the Trade Games. Notwithstanding the foregoing, Singtel reserves the right to reject and/or revoke the participation of any person at Singtel's own discretion without stating reasons for this. Each participant is solely responsible for ensuring that participating in any of the Trade Games is not illegal or prohibited by the laws or regulations of any country relevant or applicable to the participant.

### Spin the Wheel campaign

- 4. Notwithstanding anything stated to the contrary, an eligible customer for the Spin the Wheel campaign ("Eligible Participant") shall receive one (1) chance to spin the wheel provided always that all of the following conditions are met to Singtel's complete satisfaction:
  - (a) Downloads the Dash app and successfully registers as a Dash user; AND
  - (b) During the Event, share the following referral link "微汇款的邀请活动" to 3 different group chats or to 5 individuals on WeChat App.
- 5. Singtel reserves the right to request that the Eligible Participant provides proof of identity for the purposes of verifying that the Dash Account are registered to the Eligible Participant. In the absence of such verification, Singtel shall be entitled at its discretion to disqualify the Eligible Participant from the Spin the Wheel campaign, and the Eligible Participant shall have no claim whatsoever against Singtel in such event.
- 6. The Eligible Participants shall be entitled to win various prizes including umbrellas, Red Bull, Dash bottles, sports towels, portable fans, and Dash Credits (at the value of either SGD1, 2 or 5). The determination of such prizes shall be at the discretion of Singtel and Singtel shall not be obliged to substitute or exchange any prizes that have already been determined to be awarded.



# Lantern Riddle "猜灯谜" campaign

- 7. During the Event, lanterns with riddles will be displayed around the venue. An emcee will proceed to select five (5) riddles, and the participants who correctly guess the answers will receive a prize.
- 8. The participants of the lantern riddle "猜灯谜" campaign who successfully solve a riddle shall be entitled to win various prizes including umbrellas, Red Bull, Dash bottles, sports towels, portable fans, Tenpay plushies, Tenpay notebooks and Dash Credits (at the value of either SGD1, 2 or 5). The determination of such prizes shall be at the discretion of Singtel and Singtel shall not be obliged to substitute or exchange any prizes that have already been determined to be awarded.

#### **Lucky draw**

- 9. All participants of the Event shall receive one (1) chance to enter the lucky draw promotion for a chance to win the prizes as listed in Clause 10 below, subject to these Terms and Conditions. To be eligible, participants must submit their lucky draw slips into the designated lucky draw box during the Event's registration session.
- 10. There will be a total of three (3) winners drawn at random among the participants towards the end of the Event. These winners will be entitled to receive the following prizes:

Tier	Prizes
First prize	1 x Oppo Reno 12F 5G Phone
Second prize	1 x Tumbler + SGD88 Dash Credits
Third prize	1 x Tumbler + SGD38 Dash Credits

## **Terms of the Trade Games**

- 11. The physical prizes will be given to the winners of the Trade Games on the Event or immediately after the Event has concluded, as the case may be. However, where a winner is entitled for Dash Credits, Singtel will endeavour to transfer the Dash Credits to the winners' Dash wallet within 14 days after the Event is conducted except in the case where crediting of the Dash Credits causes the balance in the participant's Dash wallet to exceed the maximum amount allowed.
- 12. Singtel reserves the right to disqualify any winner of the Trade Games, and to select another person to replace any such winner. Singtel's decision as to who the winners of the Trade Games are shall be final and conclusive.
- 13. Singtel further reserves the right, at its absolute discretion, to change, substitute, forfeit or require the return of the prizes of any of the Trade Games and/or to increase or reduce the number of winners for the Trade Games.



- 14. For the avoidance of doubt, participation in the Trade Games is open to individuals only. Corporate or other entities shall not be eligible to participate in the Trade Games.
- 15. All prizes won from any of the Trade Games are non-transferable, non-assignable, and non-exchangeable for cash and/or any other items.
- 16. Without limiting Clause 13 of these Terms and Conditions, Singtel reserves the right to disqualify any winner from any of the Trade Games if (a) the winner is determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever, (b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud, collusion or unlawful activity in relation to, and/or misuse of, the winner's Dash Account or otherwise in connection with this Event and/or any of the Trade Games; or (c) the phone number which is registered in respect of the winner's Dash account is for any reason changed (whether by the winner or any other person, with or without the consent or knowledge of the winner); (d) at any time, Singtel reasonably believes that the winner is involved in manipulating, rigging, abusing, cheating the underlying system (or a third party system) or is otherwise engaged in any activity calculated to game such system or gain an unfair advantage or (e) any of these Terms and Conditions are not complied with by the winner or (f) if any applicable law is not complied with by the winner; or (g) there is a reversal, cancellation, termination or revocation of the successful remittance transaction, or a refund is made to the participant, for any reason whatsoever.
- 17. Singtel shall be entitled, at Singtel's sole and absolute discretion and without further notice to the winner, to remove from the winner any of the prizes which has, in Singtel's sole opinion, been wrongly awarded for any reason whatsoever, including (without limitation) by reason of the balance in the participant's Dash wallet having exceeded the maximum amount allowed or by reason of not holding a valid Dash account. In the event the prizes have already been awarded to such a person, the prizes must be returned to Singtel at such person's cost and expense.
- 18. By participating in any of the Trade Games, the winner agrees that Singtel may use the winner's name, addresses, personal details, photographs or any likeness for advertising and promotional purposes without further consideration. However, Singtel is under no obligation whatsoever to disclose the identity of the winner or to publish the same for any reason at any point in time.

#### General

19. By participating in the Event and/or any of the Trade Games, the participants consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Event and/or any of the Trade Games, or otherwise for purposes relating to the Event and/or any of the Trade Games; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at https://www.dash.com.sg/terms-and-conditions/ and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.



- 20. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Event and/or any of the Trade Games at any time without prior notification, or liability to any party.
- 21. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Event and/or any of the Trade Games, including the participants' eligibility and/or entitlement. Singtel's determination on all matters relating to this Event and/or any of the Trade Games shall be final and binding and no appeal or objection on any grounds will be entertained.
- 22. Unless otherwise determined by Singtel, the Trade Games are not valid with other offers, discounts, rebates, vouchers, privileges or promotions.
- 23. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Event and/or any of the Trade Games, these Terms and Conditions shall prevail.
- 24. By participating in the Event and/or any of the Trade Games, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that Singtel may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Event and/or any of the Trade Games. These obligations will continue to survive the expiry or termination of the Event and/or any of the Trade Games.
- 25. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Event and/or any of the Trade Games, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected or any delay in the award or delivery of the prizes.
- 26. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with the Event and/or any of the Trade Games, in particular that relating to the prizes, are the property of their respective owners. Singtel and its affiliates and contractors are not affiliated with, or endorsed or sponsored by, such owners and their relevant affiliates.
- 27. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
- 28. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
- 29. Singtel is not an agent of any of the merchants, vendors, or any other product or service provider who are participating in the Event and/or any of the Trade Games (hereinafter referred to as the "**Third Parties**"). The prizes, goods, products and/or services supplied by, at or through any of these Third Parties may be



subject to such other terms and conditions as may be imposed by them. No due diligence was performed on these Third Parties in connection with this Event and/or any of the Trade Games Singtel does not provide any recommendation or endorsement for any of the prizes, products or services offered by these Third Parties. Singtel makes no warranty, assurance, guarantee or representation on the quality, sufficiency, durability, reliability, value, suitability, viability, authenticity, legality, merchantability or fitness for purpose of any of the prizes and/or third party goods/services and assumes no liability or responsibility for the acts or omissions of these Third Parties or any non-performance or defects in such prizes, goods, products or services. Any dispute whether in relation to the value, condition, performance of such prizes, goods/services or otherwise shall be resolved directly with the relevant Third Party.