

## Terms and Conditions for “Singtel Dash - Remittance Lucky Draw Promotion Sep 2021”

The Singtel Dash – Remittance Lucky Draw Promotion Sep 2021 (the “**Promotion**”) is a closed-door lucky draw promotion organised by SingCash Pte Ltd (“**SingCash**”) and subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of SingCash, which shall be final and binding in all respects.

1. The Promotion is available from 1 September 2021 and will end on 8 October 2021 (both dates inclusive) (the “**Promotion Period**”).

### **Eligibility**

2. To be eligible for the Promotion, the participant must:
  - a) hold a valid Dash Remittance Account and Dash Balance Account, which said accounts must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period, and
  - b) comply at all times (including, but not limited to, in making the remittance) with the terms and conditions governing the use of Dash Remittance Service and Dash account, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions (both of which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>).
3. Employees of the Singtel Group of Companies and its appointed advertising, media and auditing agencies and any other parties who are directly involved in the organizing, promoting or conducting of the Lucky Draw shall not be eligible to participate in the Promotion.
4. For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
5. SingCash reserves the right to request for the participant’s proof of identity for the purposes of verifying that the Dash Account from which the remittance has been made is registered to the participant. In the absence of such verification as requested, SingCash shall be entitled in its discretion to disqualify the participant from the Promotion, and the participant shall have no claim whatsoever against SingCash in such event.

### **Conduct of the Draw**

6. A lucky draw (the “**Lucky Draw**”) will be conducted by SingCash at 31C Exeter Road, Comcentre Atrium, #03-00, Singapore 239734 on the following date or on such other date, time and/or venue as may be determined at the sole and absolute discretion of SingCash.

Relevant Period	Lucky Draw Date	Prizes
1 September 2021 to 8 October 2021	22 October 2021	1 <sup>st</sup> Prize: 1 winner x 500,000 Dash reward points 2 <sup>nd</sup> Prize: 1 winner x 200,000 Dash reward points 3 <sup>rd</sup> Prize: 3 winners x 100,000 Dash reward points 4 <sup>th</sup> Prize: 10 winners x 50,000 Dash reward points 5 <sup>th</sup> Prize: 10 winners x 20,000 Dash reward points 6 <sup>th</sup> Prize: 20 winners x 10,000 Dash reward points 7 <sup>th</sup> Prize: 25 winners x 5,000 Dash reward points 8 <sup>th</sup> Prize: 30 winners x 2,000 Dash reward points

7. Each participant shall be entitled to one (1) Lucky Draw chance for each transaction ie a minimum of S\$100 (excluding transaction fee), in a single transaction, successfully remitted by the participant to the Philippines, Indonesia, India, Bangladesh, Myanmar, China and/or Malaysia during the Relevant Period stated in the table above. Whether a remittance is successfully completed and eligible for this Promotion shall be determined at the sole discretion of SingCash.
8. There will be one hundred (100) winners drawn (the “Winners”) to win a total of 2,085,000 Dash reward points. The breakdown of the number of winners for each prize is outlined in the table found in Clause 6 (the “Prizes”). Each participant is eligible to win only once in the Promotion during the Promotion Period.
9. The Winners will be selected at random through a computerised system in the presence of an authorised personnel of SingCash. SingCash reserves the right to disqualify any Winners if any of these Terms and Conditions are not met, and to select another person to replace any such Winner that may be disqualified. SingCash’s decision as to who the Winners of the Lucky Draw are shall be final and conclusive.
10. SingCash further reserves the right, at its absolute discretion, to change or substitute the Prize and/or to increase or reduce the number of Winners for the Lucky Draw.
11. The Winners for the Lucky Draw will be notified via SMS to their Singtel Dash registered telephone number within five (5) working days after the completion of the Lucky Draw, and the same SMS shall notify the Winners of the date on which the relevant Prizes shall be credited into the respective Winners’ Dash Account. The Winners shall comply with SingCash’s instructions for the purposes of the Lucky Draw. SingCash reserves the right to request for the Winners’ proof of eligibility, identity and/or otherwise for the purposes of verifying the Winners.
12. [NOT USED]
13. All Prizes won are non-transferable, non-assignable, and non-exchangeable for cash and/or any other items.
14. The utilisation and/or redemption of the Dash rewards points shall be governed by the Terms and Conditions for Singtel Dash Rewards found at [https://dash.com.sg/files/terms/Singtel\\_Dash\\_Rewards\\_Promo\\_TCs\\_200812.pdf](https://dash.com.sg/files/terms/Singtel_Dash_Rewards_Promo_TCs_200812.pdf)
15. SingCash reserves the right to disqualify any Winner from the Lucky Draw if (a) the Winner is determined, in SingCash’s sole discretion, to be ineligible for any reason whatsoever, (b) at any time, SingCash, at its sole and absolute discretion, suspects any fraud or unlawful activity in relation to, and/or misuse of, the Winner’s Dash Balance Account, Dash Remittance Account and/or the remittance; or (c) the phone number which is registered in respect of the Winner’s Dash Balance Account and/or Dash Remittance Account is for any reason changed (whether by the Winner or any other person, with or without the consent or knowledge of the Winner) during the Relevant Period or at any time before the award of the

Prize to the Winner in accordance with these Terms and Conditions; (d) at any time, SingCash reasonably believes that the Winner is involved in manipulating, rigging, abusing, cheating the underlying system (or a third party system) or is otherwise engaged in any activity calculated to game such system or gain an unfair advantage; (e) there is a cancellation, or reversal of the successful remittance or a refund is made to the Winner for any reason whatsoever; or (f) any of these Terms and Conditions are not complied with by the Winner.

16. SingCash shall be entitled, at SingCash's sole and absolute discretion and without notice to the Winner, to remove from the Winner any Lucky Draw Prize which has, in SingCash's sole opinion, been wrongly awarded for any reason whatsoever, including (without limitation) by reason of any failed remittance.
17. By participating in the Promotion, the Winner agrees that SingCash may use the Winner's name, addresses, personal details, photographs or any likeness for advertising and promotional purposes without further consideration. However, SingCash is under no obligation whatsoever to disclose the identity of the Winner or to publish the same for any reason at any point in time.

## **General**

18. By participating in the Promotion and/or the Lucky Draw, the participants consent to SingCash's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to SingCash, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion and/or Lucky Draw, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://www.dash.com.sg/terms-and-conditions/> and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by SingCash from time to time.
19. SingCash reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Lucky Draw at any time without prior notification, or liability to any party. Please visit <https://www.dash.com.sg/deals> for the latest Terms and Conditions applicable to the Promotion.
20. SingCash reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Lucky Draw, including the participants' eligibility, entitlement and/or the applicable criteria. SingCash's determination on all matters relating to this Promotion and/or Lucky Draw shall be final and binding and no appeal or objection on any grounds will be entertained.
21. Unless otherwise determined by SingCash, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions.
22. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
23. By participating in the Promotion and/or the Lucky Draw, each participant agrees to fully and effectively indemnify, defend and hold harmless SingCash from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that SingCash may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Promotion and/or the Lucky Draw. These obligations will continue to survive the expiry or termination of the Promotion and/or the Lucky Draw.

24. To the extent permitted by law, SingCash shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Lucky Draw, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
25. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
26. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
27. The remittance service in the Singtel Dash app is brought to you by SingCash Pte Ltd. Copyright ©2020 SingCash Pte. Ltd. (CRN: 201106360E) All rights reserved.