



## Terms and Conditions for Singtel Shop Staff Incentive Campaign

1. The Singtel Shop Staff Incentive Campaign (the "**Promotion**") is organised by SingCash Pte. Ltd. ("**SingCash**") and subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of SingCash, which shall be final and binding in all respects.
2. The Promotion is available from 13 September 2021 to 12 November 2021 (both dates inclusive) (the "**Promotion Period**").
3. In these Terms and Conditions, the following words and expressions shall have the following meaning:

"**Customer**" means a person, acquired by a Singtel Shop Staff, who is desirous of signing up for a new Dash Account under the Promotion.

"**Participants**" means the persons, including Singtel Shop Staffs and Customers, participating in the Promotion.

"**Qualifying Transaction**" shall refer to any of the following:

- (a) Any offline or online payment transaction via Dash at any of Dash accepted merchants for payment of goods and/or services (excluding donations, transactions made through Singtel Transit NFC SIM for public transport on buses/train, payments or top ups made to Dash EasyEarn and Dash PET accounts and any FAST/PayNow related transaction) where the amount paid, in a single transaction, is equivalent to at least S\$3.00 ("Payment Transaction"); or
- (b) Top up of a local Singtel Prepaid Account via Dash, or
- (c) Any remittance via Dash where the amount remitted, in a lump sum transaction, is a minimum of S\$100.00,

PROVIDED ALWAYS THAT SingCash's determination as to whether a transaction qualifies as a Qualifying Transaction shall be final and binding on the Participants.

"**Singtel Shop Staff**" means an existing employee of [Telecom Equipment Pte Ltd] who works either as a sales manager, or a store manager, at any of the Singtel retail outlets located at Ang Mo Kio Hub, Bugis Junction, Causeway Point, Comcentre, Jurong Point, Parkway Parade, Tampines Mall, or Waterway Point, and who is also an existing Dash customer.

4. Subject to these Terms and Conditions, a Singtel Shop Staff shall be entitled to receive an incentive in the form of \$0.50 Dash credits ("**Sign Up Incentive**") for each Customer acquired by him/her who has successfully registered for a new Dash Account, within the Promotion Period, using a unique referral code (the "**Referral Code**") tagged to the Singtel Shop Staff who acquired the Customer, PROVIDED ALWAYS THAT the aggregate Sign Up Incentives payable to all Singtel Shop Staffs under the Promotion shall not exceed S\$4,960.

If the Customer additionally makes and successfully completes a Qualifying Transaction with the new Dash Account within thirty (30) days of the activation of such new Dash Account (and no prior Qualifying Transaction was made by that Customer whether with the new Dash Account or another Dash Account (be it active or otherwise), then the Singtel Shop Staff shall additionally be entitled to receive an incentive in the form of \$2.50 Dash credits per eligible Customer ("**Transaction Incentive**"), PROVIDED ALWAYS THAT the aggregate Transaction Incentive payable to all Singtel Shop Staffs under the Promotion shall not exceed S\$24,800.

The quantum of incentives payable to eligible Singtel Shop Staff shall be computed by SingCash on a monthly basis after the end of the month, and SingCash's computation shall be final and binding on all Singtel Shop Staffs.



5. (a) Participants must download and use version 4.6 and above of the Dash application.
- (b) The Dash Accounts of the Singtel Shop Staff and Customer must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period up until the time when the incentives are credited.
- (c) The Singtel Shop Staff and Customer must comply at all times (including, but not limited to, in making the Qualifying Transaction) with the terms and conditions governing the use of Dash including but not limited to the Dash Terms and Conditions (which may be accessed at <https://www.dash.com.sg/terms>).

Employees of the Singtel Group of Companies (other than a Singtel Shop Staff) and any other parties who are directly or indirectly involved in organising the Promotion may not, at the discretion of SingCash, be eligible to participate in the Promotion.

6. SingCash will endeavour to credit any incentive (that is attributable to a particular month) to the Dash account of the eligible Singtel Shop Staff within thirty (30) business day after the end of that month subject to certification by SingCash that all relevant terms and conditions have been satisfied.

7. Notwithstanding any provision in these Terms and Conditions:

- (a) SingCash shall not be required to credit the incentive or any part thereof to the Singtel Shop Staff's Dash account in connection with these Terms and Conditions, if:
  - (i) at any time SingCash, at its sole and absolute discretion, suspects any fraud, collusion or other unlawful or illegal activity in relation to, and/or misuse of the Participant's Dash account;
  - (ii) the Participant's Dash account and/or the Participant's access to or use of Dash is for any reason terminated and/or suspended during the period from the date of commencement of the Promotion Period to the date on which SingCash credits the Singtel Shop Staff's Dash account with the incentive pursuant to these Terms and Conditions (both dates inclusive) ("**Relevant Period**");
  - (iii) the Promotion is terminated at the sole discretion of SingCash at any time during the Relevant Period;
  - (iv) the phone number which is registered in respect of the Participant's Dash account is for any reason changed during the Relevant Period;
  - (v) the credit of the incentive will result in the Singtel Shop Staff's Dash account being in excess of the then prevailing maximum wallet limit;
  - (vi) at any time SingCash, at its sole and absolute discretion, determines or suspects that the Customer has no knowledge or understanding of, desire to or interest in signing up for a new Dash Account;
  - (vii) at any time SingCash, at its sole and absolute discretion, determines or suspects that the Customer's consent to the signing up a new Dash Account was not obtained or that such consent was obtained by way of an unlawful act or omission on the part of the Singtel Shop Staff including through misinformation, inaccurate representation, misselling, misleading and/or deceptive conduct; and/or
  - (viii) the Participant is in breach of any applicable law or any of the terms herein.
- (b) The incentive, or any part thereof that is not credited for such reasons in paragraph 7(a) above shall be forfeited at the sole and absolute discretion of SingCash, and the Participants shall not be entitled to any compensation for the same.
- (c) SingCash shall be entitled, at SingCash's sole and absolute discretion and without prior notice to you, to remove from the Singtel Shop Staff's Dash account, the incentive which has been credited in connection with these Terms and Conditions (or any part thereof), if:
  - (i) Dsuch amount has, in SingCash's sole opinion, been wrongly credited for any reason whatsoever;
  - (ii) at any time, SingCash reasonably believes that the Participant is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage; or



(iii) there is a cancellation or reversal of the successful Qualifying Transaction or a refund is made to the Customer subsequent to the completion of the Qualifying Transaction for any reason whatsoever.

If SingCash is unable to remove the incentive, the dollar value of such incentive shall be a debt that is forthwith due and payable by the Singtel Shop Staff to SingCash, and SingCash shall have the right of set off in respect of this debt.

(d) The commission by a Singtel Shop Staff of any of the acts set out under paragraphs 7(a)(i), 7(a)(vii), 7(a)(viii), and/or 7(c)(ii), as determined by SingCash, may lead to disciplinary action and/or termination of employment (in severe cases) for the affected Singtel Shop Staff.

8. The incentive is non-exchangeable for cash or any other item.
9. For avoidance of doubt, the incentive will only be payable to the Singtel Shop Staff whose Referral Code has been applied during the registration of the Dash Account by the Customer. By applying the Referral Code, the Customer confirms its acceptance of the Terms and Conditions of this Promotion.
10. SingCash reserves the right to terminate the Promotion in its entirety and/or to vary, amend, delete or supplement any of these Terms and Conditions, at any time, in its sole absolute discretion and without prior notice to the Participant. In the event of such termination or variation, SingCash may at its absolute discretion elect not to award the incentive in respect of the terminated or varied Promotion.
11. Notwithstanding any other provision of these Terms and Conditions, SingCash has the sole and absolute discretion to determine the eligibility of a Participant to enter and participate in this Promotion and the Singtel Shop Staff's entitlement to the incentive. SingCash may at its sole and absolute discretion disallow or disqualify any person from participating in the Promotion, and shall not be required to provide any reason or explanation for any of its determinations, decisions and opinions in this regard.
12. SingCash's decisions on all matters relating to or in connection with this Promotion and these Terms and Conditions shall be final. No appeal, correspondence or claims will be entertained.
13. SingCash shall not in any event be liable in any way to the Participant or any other person for any loss, liability, damages or expense whatsoever, howsoever arising, in connection with this Promotion (including, but not limited to, that arising from or in connection with any failure or delay by SingCash to credit the incentive (or any part thereof) to the Singtel Shop Staff.
14. By participating in the Promotion, the Participants consent to SingCash's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, including the Singtel Shop Staff, of the Participants' personal data and/or information provided to SingCash, for the purposes of administration of the Promotion; and the Participants further consent and acknowledge that the Participants' personal data and/or information (i) will also be processed in line with the Dash Data Protection Policy available at <http://www.dash.com.sg/terms>; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by SingCash from time to time.
15. Where the Participant is providing SingCash with personal data of another individual, the Participant shall warrant that the Participant is authorised by the individual to provide SingCash with the individual's personal data and have obtained the consent of the individual for the collection, use and disclosure of such personal data by SingCash in accordance with Dash Data Protection Policy available at <http://www.dash.com.sg/terms>.
16. Nothing in these Terms and Conditions is intended to, or shall be deemed to, establish any partnership, joint venture or relationship of partnership or agency between SingCash and any of the Participants. Accordingly, no Participant shall be deemed to have any authority to make any representation, or enter into any commitment or contract on behalf of SingCash. Each Participant confirms it is acting on its own behalf and not for the benefit of SingCash or any other person. No Participant shall be construed as being an agent or employee of SingCash by virtue only of these Terms and Conditions or this Promotion.



17. The Participants shall indemnify and hold SingCash harmless against any and all damages, losses, costs (including legal costs) incurred by SingCash in connection with or in relation to any breach by the Participant of its obligations and warranties under these Terms and Conditions.
18. These Terms and Conditions are to be read in conjunction with other applicable terms and conditions which can be accessed at <http://www.dash.com.sg/terms>. If there is any inconsistency between (a) these Terms and Conditions and (b) such other applicable terms and conditions, these Terms and Conditions shall prevail to the extent of such inconsistency.
19. These Terms shall be subject to and construed in accordance with the laws of Singapore and the Participant hereby submits to the exclusive jurisdiction of the courts of Singapore.
20. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act, Chapter 53B of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.