

## Terms and Conditions for Dash & Vivifi Promotion

- 1. These Terms and Conditions ("**Terms and Conditions**") for the Dash Vivifi Promotion ("**Promotion**") are binding on all persons participating in the Promotion jointly organised, conducted and operated by SingCash Pte Ltd ("**Singtel**") and Vivifi ("**Merchant**").
- 2. The Promotion commences on 1 March 2021 and will end on 31 May 2021 (both dates inclusive) ("Promotion Period").
- 3. Under the Promotion, and subject to these Terms and Conditions, an eligible Dash Customer ("Eligible Customer") who has successfully made a payment to the Merchant using its Dash Visa Virtual Card to settle (whether partially or in full) a mobile invoice ("Eligible Transaction") within the Promotion Period shall be entitled to receive a \$2 cashback ("Cashback") subject however to the following conditions:
  - (a) the total amount paid per transaction must not fall below \$0.11;
  - (b) no Eligible Customer shall be entitled to more than one (1) \$2 cashback entitlement per month;
  - (c) no Eligible Customer shall be entitled to more than two (2) \$2 cashback entitlement, in total, for the entire Promotion Period;
  - (d) no cashback will be earned if all the payment transactions occur in the month of May 2021 only;
  - (e) a payment transaction must occur in the month immediately succeding the month in which the previous transaction occurred in order for the Eligible Customer to earn the second \$2 cashback entitlement; AND
  - (f) the cashback entitlement is limited to the first 500 unique Eligible Customers only.

The conditions attached to the cashback entitlement are illustrated in the table below:

	March	April	May
Scenario A	March, Eligible Customer will	April, Eligible Customer will	If a transaction occurs in May, Eligible Customer will not receive any cashback
Scenario B	No transaction	If a transaction occurs in	If a transaction occurs in May, Eligible Customer will receive the second and final \$2 cashback
Scenario C	If a transaction occurs in March, Eligible Customer will receive the first \$2 cashback	No transaction	If a transaction occurs in May, Eligible Customer will not receive any cashback
Scenario D	No transaction	No transaction	If a transaction occurs in May, Eligible Customer will not receive any cashback

The determination as to whether a transaction qualifies as an Eligible Transaction lies solely with Singtel, and Singtel's decision shall be final and binding on the Eligible Customers.

- 4. Further, to be eligible for the Promotion:
  - (a) Your Singtel Dash wallet must be and remain valid, and must not for any reason be terminated and/or suspended, during the Promotion Period; and



- (b) You must comply at all times with all applicable laws and the terms and conditions governing your use of Dash, including, but not limited to, the Dash Terms and Conditions and Terms and Conditions for Dash Visa Virtual Account (which may be accessed at <a href="http://www.dash.com.sg/terms">http://www.dash.com.sg/terms</a>).
- 5. The Cashback will be credited to your Singtel Dash wallet within the next Business Day of a successful Eligible Transaction. For the purposes of these Terms and Conditions, "Business Day" means any day other than a Saturday, Sunday or gazetted public holiday in Singapore.
- 6. [not used]
- 7. The Cashback is not exchangeable for any other item.
- 8. Unless otherwise stated, this Promotion may not be combined with any other on-going promotions offered by Singtel except for the Dash to First Use Promotion and may not be valid with other offers, discounts, rebates, vouchers, privileges or promotions by the Merchant.
- 9. Notwithstanding any provision in these Terms and Conditions:
  - (a) Singtel shall not be required to credit the Cashback or any part thereof to your Singtel Dash wallet in connection with these Terms and Conditions, if:
    - at any time Singtel, at its sole and absolute discretion, suspects any unlawful activity, fraud in relation to, and/or misuse of your Singtel Dash wallet or Dash Visa Virtual Card (whether by you or any other person, with or without your knowledge);
    - your Singtel Dash wallet, Dash Visa Virtual Card and/or your access to or use of Dash is for any reason terminated and/or suspended at any time during the period from the commencement of the Promotion Period to the date on which Singtel credits your Dash wallet with the Cashback pursuant to these Terms and Conditions (both dates inclusive) ("Relevant Period");
    - (iii) your Singtel Dash wallet following the credit of the Cashback will exceed the maximum limit (if any) imposed on the wallet pursuant to the Dash Terms and Conditions;
    - (iv) the Promotion is terminated for any reason whatsoever at any time during the Relevant Period; and/or
    - (v) the phone number which is registered in respect of your Singtel Dash wallet is for any reason changed (whether by you or any other person, with or without your knowledge) during the Relevant Period.
  - (b) Singtel shall be entitled, at Singtel's sole and absolute discretion and without prior notice to you, to remove from your Dash wallet, the Cashback (or a sum equivalent to the value of such Cashback) which has been credited to your Dash wallet in connection with these Terms and Conditions, or any part thereof, if:
    - such amount has, in Singtel's sole opinion, been wrongly credited to you for any reason whatsoever;
    - (ii) at any time, Singtel reasonably believes that the Eligible Customer is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage; or
    - (iii) there is a reversal of the successful Eligible Transaction or a refund is made by the Merchant to the Eligible Customer for any reason whatsoever.



- 10. Singtel reserves the right to terminate the Promotion in its entirety and/or to vary, amend, delete or supplement any of these Terms and Conditions, at any time, in its sole absolute discretion and without prior notice to you. In the event of such termination, Singtel may at its absolute discretion elect not to grant you any of the entitlement in respect of the terminated Promotion.
- 11. Notwithstanding any other provision of these Terms and Conditions, Singtel has the sole and absolute discretion to determine the eligibility of an Eligible Customer to enter and participate in this Promotion and its entitlement to the Cashback.
- 12. Singtel's decisions on all matters relating to or in connection with this Promotion and these Terms and Conditions shall be final. No appeal, correspondence or claims will be entertained.
- 13. Singtel shall under no circumstances be liable in any way to you or any person for any direct or indirect loss, liability, damages or expense whatsoever, howsoever arising, in connection with this Promotion (including, but not limited to, that arising from or in connection with any failure or delay by Singtel to award or credit the Cashback (or any part thereof) to you or any person).
- 14. Singtel is not an agent of the Merchant and makes no representation that any due diligence was undertaken on the Merchant for the purpose of the Promotion. The goods and/or services purchased or obtained from the Merchant shall be subject to such other terms and conditions as may be imposed by the Merchant, and you agree to be bound by such terms.
- 15. Singtel makes no warranty or representation as to the quality, value, safeness, durability, reliability, authenticity, legality, merchantability or fitness for purpose of any of the goods or services sold by the Merchant and assumes no liability or responsibility for any of the acts or omissions of the Merchant. You assume all and any risk associated with dealing or entering into any transaction with the Merchant including (without limitation) the security, stability and robustness of the Merchant's mobile platform. Any complaints or dispute whether in relation to the value, condition or performance of any of such goods and/or service or otherwise shall be resolved directly with the Merchant.
- 16. These Terms and Conditions are to be read in conjunction with other applicable terms and conditions which can be accessed at <a href="http://www.dash.com.sg/terms">http://www.dash.com.sg/terms</a>). If there is any inconsistency between these Terms and Conditions and such other applicable terms and conditions, these Terms and Conditions shall prevail to the extent of such inconsistency.
- 17. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and you hereby submit to the exclusive jurisdiction of the courts of Singapore.
- 18. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act, Chapter 53B of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.