



## Terms and Conditions for “Singtel Prepaid Islandwide Top-up Lucky Draw 30 October to 24 December 2023”

The Singtel Prepaid Islandwide Topup Lucky Draw 30 October to 24 December 2023 (the “Promotion”) is a promotion organised by Singtel Mobile Singapore Pte Ltd (“Singtel”) and it is subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

1. The Promotion is available from 30 October 2023 and will end on 24 December 2023 (both dates inclusive) (the “Promotion Period”). Purchases made after this period will not be eligible for the lucky draw.
2. Under the Promotion, and subject to these Terms and Conditions, a new or existing Singtel Prepaid customer (“Eligible Participant”) who satisfies the eligibility conditions set out in Clause 3 and who successfully completes a minimum top up transaction amount of SGD15 (in a single transaction across all Singtel Prepaid Top-up Channels) during the Promotion Period (“Eligible Transaction”) shall be entitled to the lucky draw.

### Eligibility

3. To be eligible for the Promotion, the Eligible Participant must be a Singtel Prepaid customer, whose prepaid account must be and remain valid and must not for any reason be classified by Singtel as dormant, closed, cancelled, terminated and/or suspended, during the Promotion Period.
4. The Eligible Participant will be entitled 1 chance for every \$15 Ultimate Plan top-up or 2 chances for 5G \$35 or 5G \$40 Ultimate Plan top-up in a single transaction for every qualifying week. Chances will be refreshed every qualifying week set out in Clause 5.
5. Lucky draw weekly prizes:

Winner/Week	Qualifying Period	Prize	Draw Date
Week 1 Winner	30 October – 5 November 2023	NTUC Voucher (worth \$500)	9 November 2023
Week 2 Winner	6 – 12 November 2023	Bear Airfryer (worth \$129)	16 November 2023
Week 3 Winner	13 – 19 November 2023	Dyson Hair Dryer (worth \$649)	23 November 2023
Week 4 Winner	20 – 26 November 2023	Samsung Galaxy Buds2 Pro (worth \$328)	30 November 2023
Week 5 Winner	27 November – 3 December 2023	Bear Rice Cooker (worth \$149)	7 December 2023
Week 6 Winner	4 – 10 December 2023	Samsung 43* CU7000 LED UHD TV (worth \$599)	14 December 2023
Week 7 Winner	11 – 17 December 2023	JBL Party Speaker (worth \$605)	21 December 2023
Week 8 Winner	18 – 24 December 2023	Acer Laptop (worth \$998)	29 December 2023

6. Subject to these Terms and Conditions, the draw for the Promotion will be conducted weekly which the Eligible Transaction was completed and verified by Singtel. Winners will be selected at random via a computerised draw based on the qualifying period.
7. Winner(s) of the Promotion will be notified by a Singtel Staff via mobile phone number and collection of prizes will be conducted in Singtel, 1 Serangoon North Ave 5, Singapore 554915 within 7 days. Weekly lucky draw winners will be announced on Singtel’s webpage. Acknowledgement form will need to be signed by winner upon receipt of the physical prizes. Winner(s) will need to bring along their original NRIC or Passport within the collection period specified by Singtel.



If a winner does not redeem their prize at the stated collection period or fails to comply with any instructions specified by Singtel, the winner's prize will be forfeited and Singtel will be entitled to select another winner in accordance with the process described above. Any unclaimed prizes will be forfeited.

8. Singtel reserves the right to request for the Eligible Participant's proof of identity, citizenship and/or employment status for the purposes of verifying the eligibility of the Eligible Participant and that the Singtel Prepaid Account from which the Eligible Transaction has been made is registered to the Eligible Participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the Eligible Participant from the Promotion, and the Eligible Participant shall have no claim whatsoever against Singtel in such event.
9. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered. Where prizes contain a specific date during which the prize should be utilized, no requests for extensions or replacements whatsoever will be entertained. Singtel expressly disclaims any warranties express or implied in connection with any prizes to the fullest extent permitted by applicable laws. The prizes may be subject to additional terms and conditions, and participants agree to comply with all terms and conditions applicable to the prizes. In the event that the prize incurs any tax liability, such tax is the sole responsibility of the winner.
10. Singtel reserves the right to replace the prize with an alternative prize if circumstances beyond Singtel's control makes it necessary to do so.
11. The decision of Singtel regarding any aspect of the lucky draw is final and binding and no correspondence will be entered into about it.
12. Singtel reserves the right to disqualify any one or more of the Eligible Participants without any prior notice, if
  - a) The Eligible Participants are determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever,
  - b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud, or unlawful activity in relation to, and/or misuse of, the Eligible Participants' Singtel Prepaid Account or
  - c) The Eligible Participant, in Singtel's sole opinion, has breached any of the terms and conditions contained here, or any laws in Singapore;
  - d) at any time, Singtel reasonably believes that the Eligible Participant is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage; or
  - e) there is a cancellation, or reversal of the successful Eligible Transaction or a refund is made to the Eligible Participant for any reason whatsoever.
13. For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
14. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. Singtel reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.

#### General

15. By participating in the Promotion, the Eligible Participant consents to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the Eligible Participant's personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the Eligible Participant's registration, organizing and promoting the Promotion, or otherwise for purposes relating to the Promotion; and the Eligible Participant further consents and acknowledges that the Eligible Participant's personal data and/or information may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.



16. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.
17. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including (without limitation) the Eligible Participant's eligibility and the applicable criteria, and whether a particular prepaid transaction qualifies for the lucky draw. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
18. Unless otherwise determined by Singtel, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions.
19. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
20. By participating in the Promotion, each Eligible Participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that Singtel may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
21. To the extent permitted by law, Singtel shall not be liable in any way to any Eligible Participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
22. By entering the lucky draw, participants agree and acknowledge that all personal data submitted may be collected, processed, stored, disclosed or otherwise used by Singtel and its affiliates for the purposes of conducting and administering the lucky draw and is subject to Singtel Data Protection Policy (<http://info.singtel.com/personal/dataprotection>) and Singtel General Terms & Conditions (<http://info.singtel.com/terms-general>). Participants consent to and authorize Singtel to use at its sole discretion, without further compensation to the participants, any of their names, addresses, personal details, photographs, videotapes or any likeness of them for packaging, promotional, advertising, marketing and/or publicity purposes (where not prohibited by written law).
23. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the Eligible Participant hereby submits to the exclusive jurisdiction of the courts of the Republic of Singapore.
24. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.