



## StepUp X Dash 2021 Acquisition Campaign Terms and Conditions

### Campaign Eligibility and Terms

1. The StepUp X Dash 2021 Acquisition Campaign ("**Campaign**") is a campaign organised by Singtel Mobile Singapore Pte Ltd ("**Singtel**"). The Campaign shall be governed by the terms and conditions set out herein and by such terms as Singtel shall impose from time to time, including but not limited to the 'Terms and Conditions Governing Use of the StepUp Platform' ("**StepUp General T&Cs**"). The StepUp General T&Cs can be found on the StepUp platform within the My Singtel mobile application ("**My Singtel App**").
2. The Campaign will last from 09 July 2021, 00:00 (GMT+8) to 31 August 2021, 23:59 (GMT+8) ("**Campaign Period**").
3. Only New-to-StepUp Customers with a valid Singtel postpaid mobile number shall be eligible to participate in the Campaign. A "**New-to-StepUp Customer**" is a Singtel postpaid mobile subscriber who activates his or her StepUp account via the My Singtel App for the first time during the Campaign Period.
4. Employees of the Singtel group of companies and employees of any other entities who are directly involved in the organisation, publicity and conduct of the Campaign shall not be eligible to participate in the Campaign.
5. As part of the Campaign, all New-to-StepUp Customers will receive one thousand (1000) StepUp points each as a welcome incentive ("**Welcome Points**") upon successful activation of his or her StepUp account on the My Singtel App.
6. During the Campaign Period, voucher codes containing Singtel Dash credits worth five-dollars (SGD 5.00) ("**Dash Credits**") (each voucher code referred to as a "**Voucher**") will be available for redemption by New-to-StepUp Customers. Each Voucher can be redeemed with forty (40) StepUp points on a first-come-first-serve basis. More information on how points can be earned on the StepUp platform can be found in the StepUp General T&Cs and on the StepUp webpage (<https://www.singtel.com/personal/products-services/lifestyle-services/stepup>).
7. Please visit Dash ([www.dash.com.sg](http://www.dash.com.sg)) for more details on the terms and conditions relating to the issue, validity and use of the Voucher and Dash Credits, or visit the Dash Help Centre or contact the Dash Team at <https://dash.com.sg/contact> for any Voucher or Dash Credits related enquiries. For the avoidance of doubt, Singtel shall not be liable in any way to any New-to-StepUp Customer or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the issue and/or use of the Voucher or Dash Credits.
8. Each New-to-StepUp Customer shall only be eligible to redeem one (1) Voucher during the Campaign Period.
9. Once redeemed on the StepUp platform, each Voucher shall expire on 01 September 2021, 23:59 (GMT+8). Singtel shall in no way and in any circumstances be responsible or liable to compensate any New-to-StepUp Customer or accept any liability for any loss, damage, personal injury or death occurring as a result or in relation to the validity, usage and/or non-usage of any Voucher on any relevant Dash digital platform and/or mobile application.



10. A New-to-StepUp Customer must fill in the details required (i.e., Name, mobile number registered to their Dash account, relevant Voucher Code) in the link out from the "Use voucher now" button located in the Voucher in order for the Dash Credits to be credited to such New-to-StepUp Customer's Dash account.
11. The Dash Credits will be processed and added into the specified Dash account associated with the mobile number provided at a later date (no later than 30 September 2021).
12. For the avoidance of doubt, it is not mandatory for a New-to-StepUp Customer to redeem a Voucher; he or she may use the points in aggregation with his or her prevailing StepUp points balance to redeem other rewards available on the StepUp platform. In the event a New-to-StepUp Customer decides not or fails to use the points, the points will remain in the New-to-StepUp Customer's StepUp account as part of his or her reward points balance.
13. Singtel shall have the sole and absolute discretion and right to disqualify any New-to-StepUp Customer from participating in the Campaign if such Customer's StepUp registration form contains information that is inaccurate and/or incomplete.
14. The Voucher is non-exchangeable, non-transferable, non-refundable and no cash alternative is offered. No requests for a replacement and/or to extend the validity of the Voucher will be entertained. Singtel expressly disclaims any warranties express or implied in connection with the Voucher to the fullest extent permitted by applicable laws. The Campaign and Voucher may be subject to additional terms and conditions, and all participants of the Campaign agree to comply with all such applicable terms and conditions. In the event that the Voucher incurs any tax liability, such tax is the sole responsibility of New-to-StepUp Customer.
15. By taking part in the Campaign, all New-to-StepUp Customers are deemed to have accepted and agreed to be bound by these terms and conditions. Singtel reserves the right to refuse entry, disqualify or refuse to award any Campaign prizes hereunder, to anyone in breach of these terms and conditions.
16. Singtel reserves the right to disqualify an otherwise eligible person from winning a prize and/or substitute another person as the winner in this Campaign if Singtel in its absolute discretion believes that the particular person may have contravened, will contravene or has contravened any of these terms and conditions and/or may bring Singtel into disrepute.
17. Singtel reserves the right to hold void, cancel, suspend, or amend the Campaign where Singtel in its absolute discretion believes it necessary to do so, including but not limited to the right to replace any Voucher with an alternative incentive and/or prize.

#### **Data Privacy and Confidentiality**

18. As part of the Campaign and the StepUp account activation process, the StepUp platform collects various types of information about you, including your personal data. Please refer to Clause 2 of the StepUp General T&Cs for information on how Singtel collects, uses and discloses your personal data.
19. By using the StepUp platform and participating in the Campaign, you consent to Singtel collecting, using and disclosing your personal data in accordance with and for the purposes set out in Clause 2 of the StepUp General T&Cs.



## General

20. Singtel accepts no responsibility for any StepUp account activation and/or registration or Voucher redemption not successfully completed due to a technical fault or malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
21. To the fullest extent permitted by applicable laws, Singtel on behalf of its directors, officers, employees, suppliers, licensors, and service providers, excludes and disclaims liability for any losses and expenses of whatever nature and howsoever arising including, without limitation, any and all direct and indirect loss, liability, costs and/or damage in respect of any matter howsoever arising (whether in tort, negligence or otherwise) under and in connection with the Campaign and/or provision and/or use of the StepUp platform, including loss of profit, loss of business, loss of use, loss of data, economical loss, general, special, punitive, incidental, direct and indirect and consequential damages;
22. Each StepUp platform user and/or Campaign participant shall fully indemnify and hold harmless Singtel and each of their respective divisions, affiliates, subsidiaries, parent, directors, officers, employees and agents, and all others associated with the development and execution of this Campaign (collectively, the **"Indemnified Parties"**) from any and all claims, damages, losses, demands, causes of action, proceedings, expenses (including without limitation reasonable attorneys' fees), and/or liabilities resulting or arising from or connected with, or claimed to have arisen, resulted from or be connected with: (i) the participant's submission, participation, attempt to participate, or inability to participate, in the Campaign; (ii) submission and/or use by the Indemnified Parties of any submission (and/or any parts thereof); (iii) the participant's failure to comply with any one or more of these Campaign terms and conditions or any applicable laws, rules or regulations; (iv) the unauthorized use by the participant of, as applicable, the name, likeness, voice, work product, brand, trademark, logo of any person or entity; (v) the breach or alleged breach of any warranty, representation (including, without limitation any eligibility-related representation) or covenant made by the participant in connection with the Campaign; (vi) acceptance and/or use of any prize awarded under the Campaign, if any; (vii) any right or benefit granted by the participant to Singtel in connection with the Campaign; and/or (viii) the participant's negligence, wilful misconduct, violation of any applicable laws, rules or regulations or these Campaign terms and conditions, or his or her violation of any third party's intellectual property, privacy, publicity or other right.
23. If any provision of these terms and conditions is held to be invalid or unenforceable, then such provision shall (so far as it is invalid or unenforceable) be given no effect and shall be deemed not to be included in these terms and conditions without invalidating any of the remaining provisions of these terms and conditions.
24. No failure or delay by Singtel in exercising any right or remedy provided by law under or pursuant to these terms and conditions shall impair such right or remedy or operate or be construed as a waiver or variation of it or preclude our exercise at any subsequent time and no single or partial exercise of any such right or remedy shall preclude any other or further exercise of it or the exercise of any other right or remedy. Singtel's rights and remedies under or pursuant to these terms and conditions are cumulative, may be exercised as often as we consider appropriate and are in addition to Singtel's rights and remedies under general law.
25. These terms and conditions and the relationship between you and Singtel shall be governed by, and interpreted in accordance with, the laws of Singapore. In respect of any legal action or proceedings arising out of or in connection with these terms and conditions, you shall irrevocably submit to the jurisdiction of the courts of Singapore. That submission shall not affect the right of Singtel to institute proceedings in any other jurisdiction.
26. You agree to be bound by and comply with the terms and conditions. Singtel may, at any time, in its sole discretion and without prior notice or liability to you, vary, modify and/or amend these terms and



conditions. Please review these terms and conditions periodically for changes and updates. To determine when these terms and conditions were last revised, please refer to the “Last Revision Date” stated at the beginning of these terms and conditions.

*Last Revision Date: 8 July 2021*