

Terms and Conditions for 2020 Lunar New Year Dash Credits Giveaway for Facebook & Instagram Users Promotion

These Terms and Conditions for the 2020 Lunar New Year Dash Credits Giveaway for Facebook and Instagram Users Promotion (“**Promotion**”) are binding on all persons participating in the Promotion organised by Telecom Equipment Pte Ltd (“**Singtel**”). By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

1. The Promotion is available from 17th January 2020 and will end on 27th January 2020 (both dates inclusive) (the “**Promotion Period**”).
2. Under the Promotion, and subject to these Terms and Conditions, 50 eligible Dash Customers who satisfy the eligibility criteria in Clause 3 (“**Eligible Customers**”) and who win the Contest will each receive ten dollars (\$10) Dash Credits (“**Prize**”).

Eligibility

3. To be eligible for the Promotion, Eligible Customers must:
 - a) hold a valid Singtel Dash Balance Account and Singtel Remittance Account which must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period; and
 - b) For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.

Contest

4. Eligible Customers who access the Singtel Dash Facebook or Instagram page must:
 - a) like the Facebook or Instagram Event Promotion Page (“Promotion Page”);
 - b) leave a comment in the Promotion Page in accordance to the instructions of the Promotional Post; and
 - c) provide an explanation on which existing deal will be used by the Eligible Customer for his or her Lunar New Year shopping.
5. Subject to Clause 4, Singtel will evaluate the Eligible Customer’s comments and pick 50 winning comments based on Singtel’s selection criteria on 28th January 2020. The Eligible Customer whose respective comments are deemed the top 50 best comments by Singtel shall be the Winners of the Contest.
6. Singtel further reserves the right, at its absolute discretion, to change or substitute the Prizes and/or to increase or reduce the number of Winners for the Contest.
7. The fifty (50) winners of the Contest will be notified on their Facebook via Facebook’s private messaging services or Instagram via Instagram’s private message services on 29th January 2020.
8. The Winner shall comply with Singtel’s instructions for the purposes of the Contest. Dash credits of \$10 will be credited to the winners’ Dash Balance Account. Singtel reserves the right to request for the Winner’ proof of eligibility, identity and/or otherwise for the purposes of verifying the Winner’ claim to the Prize.
9. Any Prize which is not claimed in accordance with the provisions of these Terms and Conditions will be forfeited at the sole and absolute discretion of Singtel, and the Winner shall not be entitled to any compensation for the same.

10. All Prizes won or accepted shall be given on an “as-is” basis and are non-transferable, non-assignable, non-exchangeable and non-redeemable for cash and/or any other items. No payment or compensation whether in cash, credit or kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged Prize.
11. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Prizes and assumes no liability or responsibility for the acts or omissions of the merchants and/or suppliers of the Prizes or any non-performance or defects in the Prizes. Any dispute about the value, condition or performance of the Prizes is to be resolved directly with the relevant merchants and/or suppliers of the Prizes.
12. Singtel reserves the right to disqualify the Winner from the Contest if
 - a) the Winner is determined, in Singtel’s sole discretion, to be ineligible for any reason whatsoever; or
 - b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of the Winner’s Singtel Remittance and Dash Balance Account and/or the Eligible Transactions.
13. Singtel shall be entitled, at Singtel’s sole and absolute discretion and without notice, to claw-back from any participant any Prize which has, in Singtel’s sole opinion, been wrongfully awarded to the participant for any reason whatsoever.
14. By accepting the Prize, the Winner agrees that Singtel may use the Winner’s name, addresses, personal details, photographs or any likeness for advertising and promotional purposes without further consideration. However, Singtel is under no obligation whatsoever to disclose the identity of the Winner or to publish the same for any reason at any point of time.

General

15. By participating in the Promotion and/or the Contest, the participants consent to Singtel’s collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants’ personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants’ registration, organizing and promoting the Promotion and/or Contest, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants’ personal data and/or information (i) will also be processed in line with Singtel’s privacy statement available at <http://www.dash.com.sg/terms>. and (ii) may be used in accordance with Singtel’s policies, terms and conditions or notices made available by Singtel from time to time.
15. Where you are providing us with personal data of another individual, you warrant that you are authorised by the individual to provide us with such personal data on his/her behalf and have obtained the consent of the individual for the collection, use and disclosure of such personal data by Singtel for the purposes of this Promotion in accordance with Singtel’s Data Protection Policy available at <http://www.dash.com.sg/terms>.
16. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Contest at any time without prior notification, or liability to any party.
17. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Contest, including the participants’ eligibility and the applicable criteria. Singtel’s determination of all matters relating to this Promotion and/or Contest shall be final and binding and no appeal or objection on any grounds will be entertained.

18. Unless otherwise stated, this Promotion is valid with other offers, discounts, rebates, vouchers, privileges or promotions.
19. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
20. By participating in the Promotion and/or the Contest, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the participant may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion and/or the Contest. These obligations will continue to survive the expiry or termination of the Promotion and/or the Contest.
21. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Contest, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
22. Singtel is not an agent of the Merchant. The goods and/or services purchased or obtained from the Merchant shall be subject to such other terms and conditions as may be imposed by the Merchant, and you agree to be bound by such terms.
23. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
24. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.