



Terms and Conditions for “Singtel Dash to GCash Lucky Draw Promotion”

1. The Singtel Dash to GCash Lucky Draw Promotion (the “**Promotion**”) is a closed-door lucky draw promotion organised by SingCash Pte Ltd (“**SingCash**”), in collaboration with GCash (“GCash”), and is subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of SingCash, which shall be final and binding in all respects.
2. The Promotion is available from 29 June 2021 and will end on 2 August 2021 (both dates inclusive) (the “**Promotion Period**”).
3. Under the Promotion, and subject to these Terms and Conditions, for every S\$100 successfully remitted by SingCash, upon the instructions and on behalf of an eligible Dash customer, via the Dash remittance service, to a GCash account of an eligible GCash customer, within the Promotion Period, both the Dash customer and the GCash customer, together as a team, is entitled to receive one (1) lucky draw chance. Such Dash customer and GCash Customer shall collectively be referred to as (the “Participating Team”). In order for the remittance transaction to qualify for the lucky draw, the instructions from the Dash customer must be received, and the remittance transaction must be processed, by SingCash within the Promotion Period. If there is a cancellation or reversal of a remittance transaction or a refund is made to the Dash Customer for any reason whatsoever, such a remittance transaction is deemed unsuccessful. The determination as to whether a remittance transaction is successful lies solely with SingCash.

Eligibility

4. To be eligible for the Promotion, the Participating Team must:
 - a) (i) in the case of the Dash customer, hold a valid Dash Remittance Account and Dash Balance Account, which said accounts must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period, and (ii) in the case of the GCash customer, hold a valid GCash Account, which said account must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period; and
 - b) (i) In the case of the Dash customer, comply at all times (including, but not limited to, in connection with the remittance transaction) with the terms and conditions governing the use of Dash remittance service and Dash Balance, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions (both of which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>), and (ii) in the case of the GCash customer, comply at all times with the terms and conditions governing the use of the GCash wallet, including, but not limited to GCash Terms and Conditions which may be accessed at <https://www.gcash.com/terms-and-conditions/master/>.
5. Employees of the Singtel Group of Companies and GCash and their respective appointed advertising, media and auditing agencies and any other parties who are directly involved in the organizing, promoting or conducting of the Lucky Draw shall not be eligible to participate in the Promotion. The winner of any previous SingCash organised lucky draw promotion, held at any time within the period commencing from 29 December 2020 and ending on 28 June 2021 (both dates inclusive), shall also not be eligible to participate in the Promotion.

6. For the avoidance of doubt, the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
7. SingCash reserves the right to request for a Dash customer's proof of identity, eligibility for the purposes of verifying that the Dash Account from which the remittance has been made is registered to such Dash customer, and/or for the purpose of verifying the Dash Customer's eligibility for this Promotion or claim to the Prizes, if any. GCash reserves the right to request for the GCash customer's proof of identity, eligibility for the purposes of verifying that the GCash Account to which the remittance has been made is registered to such GCash customer, and/or for the purpose of verifying the GCash customer's eligibility for this Promotion or claim to the Prizes, if any. In the absence of such verification as requested, SingCash shall be entitled in its discretion to disqualify the Participating Team from the Promotion, and neither member of the Participating Team shall have any claim whatsoever against SingCash and/or GCash in such event.

Conduct of the Draw

8. The lucky draw (the "**Lucky Draw**") will be conducted by SingCash at 31C Exeter Road, Comcentre Atrium, #03-00, Singapore 239734 on the following dates or on such other date, time and venue as may be determined at the sole and absolute discretion of SingCash.

Draw Date	Prizes
6 August 2021 (Friday)	S\$100 Dash credits + 25,000 Dash reward points + PHP3,500 GCash credits x 10 winning teams
	25,000 Dash reward points + PHP2,500 GCash credits x 10 winning teams

9. There will be twenty (20) winning teams drawn:
 - (a) Each of the first ten (10) Participating Teams drawn will win the following:
 - (i) the Dash customer from such winning Participating Team will receive a total of S\$100 Dash credits plus 25,000 Dash reward points, and the GCash customer from the same winning Participating Team will receive PHP3,500 GCash credits;
 - (b) Each of the next ten (10) Participating Teams drawn will win the following:
 - (ii) the Dash customer from such winning Participating Team will receive a total 25,000 Dash reward points, and the GCash customer from the same winning Participating Team will receive PHP2,500 GCash credits.

A Participating Team, once declared a winner, will be excluded from any further lucky draws for this Promotion.

10. The winning team will be selected at random through a computerised system in the presence of an authorised personnel of SingCash. SingCash reserves the right to disqualify any winning team if any of these Terms and Conditions are not met by either or both members of the winning team. SingCash's decision as to the winning teams of the Lucky Draw shall be final and conclusive.

11. SingCash further reserves the right, at its absolute discretion, to change or substitute the Prize and/or to increase or reduce the number of winning teams, or change the draw date(s) for the Lucky Draw.
12. The winning teams for the Lucky Draw will be notified via SMS, to their Singtel Dash registered telephone number by SingCash, or their GCash registered mobile number, by GCash, as the case may be, within five (5) working days after the completion of the Lucky Draw, and the same SMS shall specify the date on which the relevant Prizes shall be credited into the respective winning teams' Dash Balance Account or the GCash account as the case may be. The winning teams shall comply with SingCash's instructions in connection with the Lucky Draw.
13. All Prizes won are non-exchangeable and non-redeemable for cash and/or any other items.
14. The Participating Team acknowledges and agrees that: (a) the Dash customer's use of the Dash Remittance Account shall be governed by the terms and conditions found at www.dash.com.sg/terms; and that the redemption of the Dash rewards points shall be governed by the [Terms and Conditions for Singtel Dash Rewards](#); and (b) the GCash customer's use of the GCash Account shall be governed by the terms and conditions found at <https://www.gcash.com/terms-and-conditions/master/>.
15. SingCash reserves the right to disqualify any Participating Team from the Lucky Draw if (a) the Participating Team is determined, in SingCash's sole discretion, to be ineligible for any reason whatsoever; (b) at any time, SingCash, at its sole and absolute discretion, suspects any fraud, or illegal activity in relation to, and/or misuse of, the the Dash Balance Account, Dash Remittance Account, GCash Account and/or the remittance transaction; (c) the phone number which is registered, in respect of the Dash customer's Dash Balance Account and/or Dash Remittance Account, and/or in respect of the GCash customer's GCash Account, is for any reason changed (whether by any member of the Participating Team or any other person, with or without the consent or knowledge of any member of the Participating Team) at any time before the award of the Prize to the winning team; or (d) at any time, SingCash reasonably believes that the any member of the Participating Team is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage.
16. SingCash shall be entitled, at SingCash's sole and absolute discretion and without prior notice, to remove any Lucky Draw Prize which has, in SingCash's sole opinion, been wrongly awarded to any Participating Team for any reason whatsoever, including by reason of any failed remittance.
17. SingCash may, but is under no obligation whatsoever, disclose the identity of the winning team or publish the same for any reason at any point in time.

General

18. The Participating Team consents to SingCash's and GCash's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of its member's personal data, information and photograph, whether provided to SingCash and/or GCash or otherwise, for the purposes of administering the member's registration, organizing and promoting the Promotion and/or Lucky Draw, or otherwise for purposes relating to the Promotion; and the Participating Team further consents and acknowledges that its member's personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://www.dash.com.sg/terms-and-conditions/> and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by SingCash from time to time.

19. SingCash reserves the right, at its sole and absolute discretion, to vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Lucky Draw at any time without prior notification, or liability to any party. Please visit <https://dash.com.sg/deals> and/or <https://www.dash.com.sg/terms-and-conditions/> for the latest Terms and Conditions applicable to the Promotion.
20. SingCash reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Lucky Draw, including the Participating Team's eligibility, and whether a remittance transaction qualifies for the Lucky Draw. SingCash's determination of all matters relating to this Promotion and/or Lucky Draw shall be final and binding and no appeal or objection on any grounds will be entertained.
21. Unless otherwise stated, this Promotion is valid with other offers, discounts, rebates, vouchers, privileges or promotions.
22. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
23. By participating in the Promotion and/or the Lucky Draw, each Participating Team agrees to fully and effectively indemnify, defend and hold harmless SingCash from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever, which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion and/or the Lucky Draw. These obligations will continue to survive the expiry or termination of the Promotion and/or the Lucky Draw.
24. To the extent permitted by law, SingCash shall not be liable in any way to any person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Lucky Draw, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed, delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected or any delays in awarding the Prizes.
25. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the Participating Team hereby submits to the exclusive jurisdiction of the courts of the Republic of Singapore.
26. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
27. Any complaints or disputes from a Dash customer in relation to the Promotion may be directed to SingCash for resolution. Any complaints or disputes from a GCash customer in relation to the Promotion may be directed to GCash for resolution.
28. Under these Terms and Conditions, the obligations of SingCash and GCash are several, and accordingly SingCash is not liable for the obligations of GCash and vice versa.