

Terms and Conditions for “Overseas Airtime & Data November 2021 Top Sender Promotion”

1. These Terms and Conditions for the Overseas Airtime & Data November 2021 Top Sender Promotion (“**Promotion**”) are binding on all persons participating in the Promotion organised, conducted and operated by Telecom Equipment Pte Ltd (“**Singtel**”).
2. The Promotion shall begin on 9 November 2021 and ends on 15 February 2022 including both dates (“**Promotion Period**”).
3. Under the Promotion, and subject to these Terms and Conditions, existing or new Dash Customers (“**Eligible Senders**”) who perform any top-ups of overseas prepaid airtime or overseas prepaid data to overseas prepaid mobile numbers in Bangladesh, India, Indonesia, Myanmar, and The Philippines through their Singtel Dash app during the Promotion Period (“**Eligible Transactions**”), shall stand a chance to be entitled to receive 10,000 (“**the Prize**”), capped at one (1) redemption per Eligible Sender.
4. In relation to 3, to be eligible for the Prize set out in Clause 4(b), any Eligible Sender shall be required to satisfy the following conditions by
 - (a) Making top-ups of the Eligible Transactions through the Singtel Dash app; and
 - (b) Being one of the top 20 senders of the Eligible Transactions to each country (20 each for Bangladesh, India, Indonesia, Myanmar, and The Philippines), with the highest transaction volume over the Promotion Period.
 - (c) If there is a tie in the transaction volume among the 20 Eligible Senders for each country (Bangladesh, India, Indonesia, Myanmar, and The Philippines), those who transacted the earliest will be selected.
5. In addition to the conditions set out in Clause 4, the Eligible Customers shall also be required to adhere and/or agree to the following conditions:
 - (a) You must comply at all times with the terms and conditions governing your use of Dash, including, but not limited to, the Dash Terms and Conditions (which may be accessed at <http://www.dash.com.sg/terms>);
 - (b) DT One and/or Singtel reserves the right and authority to disqualify fraudulent transactions or abuse of the promotion, or any airtime top ups which Singtel deems, in its sole and absolute discretion, made not in accordance with these Terms and Conditions and/or any Singtel’s Policies; and
 - (c) You must hold a valid Dash Balance Account and/or Singtel Dash Mobile Remittance Account, which said accounts must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period.

6. Subject to satisfying the conditions set out in Clauses 3 and 4 of these Terms and Conditions, winners of the Prize ("**Winners**") will be notified via SMS to their Singtel Dash registered telephone number within seven (7) working days after the promotion period and the same SMS shall notify the Winners of the date on which the relevant Prizes shall be credited into the respective Winners' Dash Account. The Winners shall comply with SingCash's instructions for the purposes of the Promotion. SingCash reserves the right to request for the Winners' proof of eligibility, identity and/or otherwise for the purposes of verifying the Winners.
7. All Prizes won or accepted shall be given on an "as-is" basis and are non-transferable, non-assignable, non-exchangeable and non-redeemable for cash and/or any other items. No payment or compensation whether in cash, credit or kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged Prizes.
8. Singtel makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Prize and assumes no liability or responsibility for the acts or omissions of the merchants and/or suppliers of the Prize or any non-performance or defects in the Prize. Any dispute about the value, condition or performance of the Prize is to be resolved directly with the relevant merchants and/or suppliers of the Prize.
9. Singtel reserves the right to disqualify any Winner from the Promotion if the Winner is determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever, at any time, Singtel, at its sole and absolute discretion, suspects any fraud in relation to, and/or misuse of, the Winner's Dash Balance Account, and/or the Eligible Transactions; or the phone number which is registered in respect of the Winner's Dash Balance Account is for any reason changed (whether by the Winner or any other person, with or without the consent or knowledge of the Winner) during the Relevant Period or at any time before the collection of the Prize by the Winner in accordance with these Terms and Conditions.
10. Singtel shall be entitled, at Singtel's sole and absolute discretion and without notice to you, to claw-back from you any Prize which has, in Singtel's sole opinion, been wrongfully awarded to you for any reason whatsoever, including by reason of any failed transaction.
11. By accepting the Prize, the Winner agrees that Singtel may use the Winner's name, addresses, personal details, photographs without further consideration. However, Singtel is under no obligation whatsoever to disclose the identity of the Winner or to publish the same for any reason at any point of time.

General

12. By participating in the Promotion and/or the Lucky Draw, the participants consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion and/or Lucky Draw, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://www.dash.com.sg/terms-and-conditions/> and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.
13. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Lucky Draw at any time without prior notification, or liability to any party. Please visit <https://www.dash.com.sg/deals> for the latest Terms and Conditions applicable to the Promotion.
14. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Lucky Draw, including the participants' eligibility and the applicable criteria. Singtel's determination of all matters relating to this Promotion and/or Lucky Draw shall be final and binding and no appeal or objection on any grounds will be entertained.
15. Unless otherwise stated, this Promotion is valid with other offers, discounts, rebates, vouchers, privileges or promotions.
16. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
17. By participating in the Promotion and/or the Lucky Draw, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the participant may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion and/or the Lucky Draw. These obligations will continue to survive the expiry or termination of the Promotion and/or the Lucky Draw.
18. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Lucky Draw, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost

or misdirected.

19. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
20. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.