

Standard Terms and Conditions for Lucky Draw Promotions

The Singtel Dash's lucky draw promotions (the "Promotion" or "Lucky Draw") are organised by SingCash Pte Ltd ("SingCash") and are subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of SingCash, which shall be final and binding in all respects.

1. Every Promotion is valid for a specific period only (the "**Promotion Period**"), which period shall be notified to potential participants.

Eligibility

2. To be eligible for the Promotion, the participant must:
 - a) hold a valid Dash Remittance Account and Dash Balance Account, which said accounts must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period, and
 - b) comply at all times (including, but not limited to, in making the remittance) with the terms and conditions governing the use of the Dash account, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions (both of which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>).
3. Employees of the Singtel Group of Companies and its appointed advertising, media and auditing agencies and any other parties who are directly involved in the organizing, promoting or conducting of the Lucky Draw shall not be eligible to participate in the Promotion.
4. For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
5. SingCash reserves the right to request for the participant's proof of identity for the purposes of verifying that the Dash Account is registered to the participant. In the absence of such verification as requested, SingCash shall be entitled in its discretion to disqualify the participant from the Promotion, and the participant shall have no claim whatsoever against SingCash in such event.

Conduct of the Draw

6. The lucky draw may be conducted by SingCash at 31 Exeter Road, Comcentre Atrium, #28-00, Singapore 239732 or on such other venue as may be determined at the sole and absolute discretion of SingCash. The date of the Lucky Draw shall be notified to the participant.
7. A participant's entitlement to a Lucky Draw chance may be subject to meeting certain pre-conditions. Whether these pre-conditions have been met shall be determined at the sole discretion of SingCash.
8. The number of winners for the Lucky Draw and prizes available shall be notified to the participant. Each participant is eligible to win no more than once for every Promotion.
9. The winners will be selected at random through a computerised system in the presence of an authorised personnel of SingCash. SingCash reserves the right to disqualify any winners if any of these Terms and

Conditions are not met, and to select another person to replace any such winner that may be disqualified. SingCash's decision as to who the winners of the Lucky Draw are shall be final and conclusive.

10. SingCash further reserves the right, at its absolute discretion, to change or substitute the prize and/or to increase or reduce the number of winners for the Lucky Draw.
11. The winners for the Lucky Draw may be notified via SMS to their Singtel Dash registered telephone number (or via any other means as SingCash may deem appropriate) after the completion of the Lucky Draw, and the same SMS shall notify the winners of the date of delivery or collection of the prizes. The winners must comply with SingCash's instructions for the purposes of the Lucky Draw. SingCash reserves the right to request for the winners' proof of eligibility, identity and/or otherwise for the purposes of verifying the winners.
12. SingCash is not an agent of any of the merchants, vendors, or any other product or service provider who are participating in the Promotion and/or Lucky Draw (hereinafter referred to as the "Third Parties"). The goods, products and/or services supplied by, at or through any of these Third Parties may be subject to such other terms and conditions as may be imposed by them. No due diligence was performed on these Third Parties in connection with this Promotion. SingCash does not provide any recommendation or endorsement for any of the products or services offered by these Third Parties. SingCash makes no warranty, assurance, guarantee or representation on the quality, sufficiency, durability, reliability, value, suitability, viability, authenticity, legality, merchantability or fitness for purpose of any third party goods/services and assumes no liability or responsibility for the acts or omissions of these Third Parties or any non-performance or defects in such goods, products or services or Prize(s). Any dispute whether in relation to the value, condition, performance of such goods/services or otherwise shall be resolved directly with the relevant Third Party.
13. All prizes won are non-transferable, non-assignable, and non-exchangeable for cash and/or any other items.
14. In the case where the prize is Dash Reward points, the utilisation and/or redemption of such Dash rewards points shall be governed by the Terms and Conditions for Singtel Dash Rewards found at https://dash.com.sg/files/terms/Singtel_Dash_Rewards_Promo_TCs_200812.pdf
15. SingCash reserves the right to disqualify any winner from the Lucky Draw if (a) the winner is determined, in SingCash's sole discretion, to be ineligible for any reason whatsoever, (b) at any time, SingCash, at its sole and absolute discretion, suspects any fraud, collusion or unlawful activity in relation to, and/or misuse of, the winner's Dash Balance Account and/or Dash Remittance Account; or (c) the phone number which is registered in respect of the winner's Dash Balance Account and/or Dash Remittance Account is for any reason changed (whether by the winner or any other person, with or without the consent or knowledge of the winner) at any time; (d) at any time, SingCash reasonably believes that the winner is involved in manipulating, rigging, abusing, cheating the underlying system (or a third party system) or is otherwise engaged in any activity calculated to game such system or gain an unfair advantage; (e) the pre-conditions to being eligible to partake in the Lucky Draw are deemed by SingCash as unmet for any reason whatsoever; or (f) SingCash determines that any of these Terms and Conditions are not complied with by the winner.

16. SingCash shall be entitled, at SingCash's sole and absolute discretion and without notice to the winner, to remove from the winner any Lucky Draw prize which has, in SingCash's sole opinion, been wrongly awarded for any reason whatsoever.
17. By participating in the Promotion, the winner agrees that SingCash may use the winner's name, addresses, personal details, photographs or any likeness for advertising and promotional purposes without further consideration. However, SingCash is under no obligation whatsoever to disclose the identity of the winner or to publish the same for any reason at any point in time.

General

18. By participating in the Promotion and/or the Lucky Draw, the participants consent to SingCash's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participants' personal data and/or information provided to SingCash, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion and/or Lucky Draw, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://www.dash.com.sg/terms-and-conditions/> and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by SingCash from time to time.
19. SingCash reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Lucky Draw at any time without prior notification, or liability to any party. Please visit <https://www.dash.com.sg/deals> for the latest Terms and Conditions applicable to the Promotion.
20. SingCash reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Lucky Draw, including the participants' eligibility, entitlement and/or the applicable criteria. SingCash's determination on all matters relating to this Promotion and/or Lucky Draw shall be final and binding and no appeal or objection on any grounds will be entertained.
21. Unless otherwise determined by SingCash, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions.
22. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
23. By participating in the Promotion and/or the Lucky Draw, each participant agrees to fully and effectively indemnify, defend and hold harmless SingCash from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that SingCash may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Promotion and/or the Lucky Draw. These obligations will continue to survive the expiry or termination of the Promotion and/or the Lucky Draw.
24. To the extent permitted by law, SingCash shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Lucky Draw, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.

25. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
26. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.