



## Terms and Conditions for “Singtel Dash 2021 CNY Singtel/NCS Staff Exclusive Remit to China and Win Lucky Draw Promotion”

1. The Singtel Dash 2021 CNY Singtel/NCS Staff Exclusive Remit to China and Win Lucky Draw Promotion (the “**Promotion**”) is a closed-door lucky draw promotion organised by SingCash Pte Ltd (“**SCPL**”) and subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of SCPL, which shall be final and binding in all respects.
2. The Promotion is available from 08 January 2021 and will end on 10 March 2021 (both dates inclusive) (the “**Promotion Period**”).
3. Under the Promotion, and subject to these Terms and Conditions, eligible Dash Remittance Customers (“**Eligible Participants**”) shall be entitled to one (1) Lucky Draw chance for every S\$100 successfully remitted by such Eligible Participant through such remittance channels as bank transfer, cash pick-up or any country-specific remittance channels acceptable to SCPL to China by utilising the remittance services within the Singtel Dash app during the Promotion Period. The determination as to whether a remittance transaction is successful lies solely with SCPL.
4. Each Eligible Participant who has successfully topped up their Dash Balance at least once at 7-Eleven, Sheng Siong, Singtel Shops or Singtel Exclusive Retailer Stores (where the top up service for Dash is available), or using eNETS, AXS Stations or OCBC Pay Anyone, during the Promotion Period, shall be entitled to have their accumulated Lucky Draw chances increased by five (5) chances for this Promotion so long as such Eligible Participant performs at least one (1) remittance of \$100 (at the minimum) during the Promotion Period in accordance with paragraph 3 above. For the avoidance of doubt, an Eligible Participant will not receive additional chances (beyond the said five (5) chances) for multiple top ups during the Promotion Period.

### **Eligibility**

5. Eligible Participants must:
  - a) hold a valid Singtel Remittance Account and Dash Balance Account, and the said accounts must remain valid, and must not for any reason be terminated and/or suspended, during the Promotion Period, and
  - b) comply at all times (including, but not limited to, in making the top up and remittance transactions (collectively known as “Eligible Transactions”)) with the terms and conditions governing the use of Singtel Remittance Service and Dash Balance, including, but not limited to, the Dash Terms and Conditions and Remittance Terms and Conditions (both of which may be accessed at <https://www.dash.com.sg/terms-and-conditions/>).
  - c) have not won in any lucky draw promotions organised by SCPL for the past 6 calendar months preceding the start of the Promotion Period.
6. Employees of the Singtel Group of Companies and its appointed advertising, media and auditing agencies, and any other parties, who are directly involved in the organizing, promoting or conducting of the Lucky Draw (collectively “Organising Committee”) shall not be eligible to participate in the Promotion.
7. For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.

8. SCPL reserves the right to request for the Eligible Participant's proof of identity, eligibility for the purposes of verifying that the Dash Account from which the Eligible Transactions have been made is registered to the Eligible Participant, and/or for the purpose of verifying the Eligible Participant's eligibility for this Promotion or claim to the Prizes, if any. In the absence of such verification as requested, SCPL shall be entitled in its discretion to disqualify the Eligible Participant from the Promotion, and the Eligible Participant shall have no claim whatsoever against any company within the Singtel Group ("Singtel Group") in such event.

**Conduct of the Draw**

9. A lucky draw (the "**Lucky Draw**") will be conducted by SCPL at 31C Exeter Road, Comcentre Atrium, #03-00, Singapore 239734 on the following dates or on such other date, time and venue as may be determined at the sole and absolute discretion of SCPL.

Lucky Draw Date	Prizes
	1 pair of Apple AirPods 2 * 3

10. There will be three (3) winners drawn, each of whom will win a pair of Apple AirPods 2. A winner is entitled to no more than one pair of Apple AirPods 2.
11. The winners will be selected at random through a computerised system in the presence of an authorised personnel of SCPL. SCPL reserves the right to disqualify any winner if any of these Terms and Conditions are not met, and to re-conduct the Lucky Draw to find another winner to replace the disqualified winner . SCPL's decision on the winners of the Lucky Draw shall be final and conclusive.
12. SCPL further reserves the right, at its absolute discretion, to change or substitute the Prize and/or to increase or reduce the number of winners, or change the draw date(s) for the Lucky Draw.
13. The winners for the Lucky Draw will be notified via SMS to their Singtel Dash registered telephone number within five (5) working days after the Lucky Draw, and the same SMS shall notify the winners as to the date and place for collection of the relevant Prize. The winners shall comply with SCPL's instructions for the purposes of the Lucky Draw. Winners must produce their identity card (or any other proof of identity acceptable to SCPL), and the said SMS notification, during prize collection. If a winner fails or neglects to collect its Prize within one (1) month from the date scheduled for collection, such winner will forfeit its rights to the uncollected Prize and this winner may further be disqualified by SCPL.
14. All Prizes shall be given on an "as-is" basis and are non-exchangeable and non-redeemable for cash and/or any other items. No payment or compensation whether in cash, credit or kind shall be made for any uncollected, defective, faulty or damaged Prizes.
15. SCPL makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Prize and assumes no liability or responsibility for the acts or omissions of the merchants and/or suppliers of the Prize or any non-performance or defects in the Prize. Any dispute about the value, condition or performance of the Prize shall be resolved directly with the relevant merchants and/or suppliers of the Prize.
16. SCPL reserves the right to disqualify any winner from the Lucky Draw if (a) the winner is determined, at SCPL's sole discretion, to be ineligible for any reason whatsoever, at any time; (b) SCPL, at its sole and absolute discretion, suspects any fraud or illegality in relation to, and/or misuse of, the winner's Dash Balance Account, Singtel Remittance Account and/or the Eligible Transactions; or (c) the phone number

which is registered in respect of the winner's Dash Balance Account and/or Singtel Remittance Account is for any reason changed (whether by the winner or any other person, with or without the consent or knowledge of the winner).

17. A winner must, forthwith upon demand by SCPL, return any Lucky Draw Prize which has, in SCPL's sole opinion, been wrongly awarded to the winner for any reason whatsoever, including by reason of any failed remittance.
18. By participating in the Promotion, the winner agrees that SCPL may use, disclose and/or publish the winner's personal data including name, addresses, personal details and photographs without being liable in any manner whatsoever. However, SCPL is under no obligation whatsoever to disclose the identity of the winner or to publish the same for any reason at any point of time.

### **General**

19. By participating in the Promotion and/or the Lucky Draw, the Eligible Participants consent to Singtel Group's (which includes SCPL) collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of such participants' personal data and/or information provided to SCPL, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion and/or Lucky Draw, or otherwise for purposes relating to the Promotion; and the participants further consent and acknowledge that the participants' personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://www.dash.com.sg/terms-and-conditions/> and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel Group from time to time.
20. SCPL reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion/Lucky Draw at any time without prior notification, or liability to any party. Please visit <https://dash.com.sg/deals> and/or <https://www.dash.com.sg/terms-and-conditions/> for the latest Terms and Conditions applicable to the Promotion.
21. SCPL reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion and/or Lucky Draw, including the participants' eligibility and the applicable criteria. SCPL's determination of all matters relating to this Promotion and/or Lucky Draw shall be final and binding and no appeal or objection on any grounds will be entertained.
22. Unless otherwise stated, this Promotion is valid with other offers, discounts, rebates, vouchers, privileges or promotions.
23. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
24. By participating in the Promotion and/or the Lucky Draw, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel Group including SCPL and the Organising Committee (collectively the "Indemnified Parties") from and against any and all demands, claims, causes of action, losses, damages, costs and expenses whatsoever that the Indemnified Parties may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of carrying out the Promotion and/or the Lucky Draw. These obligations will continue to survive the completion of the Promotion and/or the Lucky Draw.

25. To the extent permitted by law, the Indemnified Parties shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion and/or Lucky Draw, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
26. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
27. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.
28. The remittance service in the Singtel Dash app is brought to you by SingCash Pte Ltd. Copyright ©2020 SingCash Pte. Ltd. (CRN: 201106360E) All rights reserved.