

Terms and Conditions for "Singtel Dash Remittance and Singtel Prepaid Promotion 10 Sep 2021 to 30 Nov 2021"

The Singtel Dash Remittance and Singtel Prepaid promotion 10 Sep 2021 to 30 Nov 2021 (the "**Promotion**") is a promotion organised by Singtel Mobile Singapore Pte Ltd ("**Singtel**") and it is subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

- 1. The Promotion is available from 10 September 2021 and will end on 30 November 2021 (both dates inclusive) (the "**Promotion Period**").
- 2. Under the Promotion, and subject to these Terms and Conditions, an existing Singtel Prepaid customer ("Eligible Participant") who satisfies the eligibility conditions set out in Clause 3 and who successfully completes a \$35 Ultimate Plan top up via Singtel Dash during the Promotion Period ("Eligible Transaction") shall be entitled to receive bonus 40GB of data. For the avoidance of doubt, (a) there is no limit to the number of Eligible Transactions the Eligible Participant may make and no limit to the number of times the Eligible Participant can receive bonus 40GB data; (b).bonus data is only valid for use within Singapore; and (c) bonus data is only valid for use for 28 days from the date of issuance.

Eligibility

- 3. To be eligible for the Promotion, the Eligible Participant must:
 - a) be a Singtel Prepaid customer, whose prepaid account must be and remain valid and must not for any reason be classified by Singtel as dormant, closed, cancelled, terminated and/or suspended, during the Promotion Period;
 - b) hold a valid Singtel Dash Account, whose said accounts must be and remain valid and must not for any reason be closed, cancelled, terminated and/or suspended, during the Promotion Period; AND
 - c) comply at all times (including, but not limited to, in making the Eligible Transaction) with the terms and conditions governing the use of Singtel Dash account, including, but not limited to, the Dash Terms and Conditions and which may be accessed at <u>https://www.dash.com.sg/terms-andconditions/</u>.
- 4. Subject to these Terms and Conditions, the bonus 40GB data will be issued to the Eligible Participant's prepaid account within twenty-four (24) hours of the Eligible Transaction.
- 5. Singtel reserves the right to request for the Eligible Participant's proof of identity, citizenship and/or employment status for the purposes of verifying the eligibility of the Eligible Participant and that the Singtel Dash Account from which the Eligible Transaction has been made is registered to the Eligible Participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the Eligible Participant from the Promotion, and/or remove any bonus data that were issued, and the Eligible Participant shall have no claim whatsoever against Singtel in such event.
- 6. Singtel reserves the right to disqualify any one or more of the Eligible Participants, or remove any bonus data previously issued without any prior notice, if



- a) The Eligible Participants are determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever,
- b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud, or unlawful activity in relation to, and/or misuse of, the Eligible Participants' Singtel Dash Account; or
- c) The Eligible Participant, in Singtel's sole opinion, has breached any of the terms and conditions contained here, or any laws in Singapore;
- d) at any time, Singtel reasonably believes that the Eligible Participant is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage; or
- e) there is a cancellation, or reversal of the successful Eligible Transaction or a refund is made to the Eligible Participant for any reason whatsoever.
- 7. For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
- 8. Singtel reserves the right to request for the Eligible Participant's proof of identity for the purposes of verifying that the Dash Account from which the Eligible Transaction has been made is registered to the Eligible Participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the Eligible Participant from the Promotion, and the Eligible Participant shall have no claim whatsoever against Singtel in such event.

<u>General</u>

- 9. By participating in the Promotion, the Eligible Participant consents to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the Eligible Participant's personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the Eligible Participant's registration, organizing and promoting the Promotion, or otherwise for purposes relating to the Promotion; and the Eligible Participant further consents and acknowledges that the Eligible Participant's personal data and/or information is subject to Singtel Data Protection Policy (http://info.singtel.com/personal/dataprotection) and Singtel General Terms & Conditions (http://info.singtel.com/terms-general). Participants consent to and authorize Singtel to use at its sole discretion, without further compensation to the participants, any of their names, addresses, personal details, photographs, videotapes or any likeness of them for packaging, promotional, advertising, marketing and/or publicity purposes (where not prohibited by written law).
- 10. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.
- 11. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including (without limitation) the Eligible Participant's eligibility and whether a particular top up transaction qualifies for the bonus data. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
- 12. Unless otherwise determined by Singtel, this Promotion is valid with other offers, discounts, rebates, vouchers, privileges or promotions.
- 13. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.



- 14. By participating in the Promotion, each Eligible Participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that Singtel may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
- 15. To the extent permitted by law, Singtel shall not be liable in any way to any Eligible Participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
- 16. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the Eligible Participant hereby submits to the exclusive jurisdiction of the courts of the Republic of Singapore.
- 17. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.