



## Terms and Conditions for '10% Cashback Incentive on 1st time Prepaid Ultimate Plan top-ups via Dash'

1. The '**10% Cashback Incentive on 1st time Prepaid Ultimate Plan top-ups via Dash**' (the "**Promotion**") is a promotion organised by SingCash Pte Ltd ("**Singtel**") and is subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.
2. The Promotion is available from 28 May to 31 July 2023 (both dates inclusive) (the "**Promotion Period**"). This Promotion Period may be changed by Singtel where it deems appropriate, in its sole and absolute discretion.
3. Under the Promotion, and subject to these Terms and Conditions, an eligible Dash customer ("**Eligible Participant**") who performs a prepaid top up transaction on 4-Week Ultimate Plans ("**Prepaid Transaction**") via Dash during the Promotion Period, shall be entitled to receive a 10% cashback of the Prepaid Transaction top-up amount, credited into their Dash account within 14 working days from the date on which the Prepaid Transaction was completed and duly verified by Singtel.
4. Limited to 1 cashback on the first Ultimate Plan Prepaid Transaction on Dash per Eligible Participant.
5. Total cashback rewards for this **Promotion** is capped at S\$10,000, on a first-come-first-serve basis. Prepaid Transactions performed after the cap is reached shall not be eligible for the Promotion.

### **Eligibility**

6. To be eligible for the Promotion, the participant must:
  - a) hold a Dash Balance Account, which said account must be and remain valid and must not for any reason be terminated and/or suspended, during the Promotion Period;
  - b) not have performed any prepaid Ultimate Plan top-up transactions via Dash in the prevailing 12 months from the Promotion start date.
  - c) comply at all times with the terms and conditions governing the use of Dash Balance Account, including, but not limited to, the Dash Terms and Conditions (which may be accessed at <https://www.dash.com.sg/terms>).
  - d) Singtel reserves the right to request for the participant's proof of identity for the purposes of verifying that the Dash Balance Account from which the Prepaid Transaction has been made is



registered to the participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the participant from the Promotion, and the participant shall have no claim whatsoever against Singtel in such event.

7. Notwithstanding anything herein contained, the Eligible Participant's Singtel Dash Balance Account can only hold, in aggregate, a maximum amount of S\$999.00, (or such other amount as Singtel may determine in its discretion from time to time) at any point in time. Singtel shall not be required to credit the Cashback or any part thereof to the Eligible Participant's Singtel Dash Balance Account in excess of such limit. The Cashback, or any part thereof that is not credited for such reason shall be forfeited at the sole and absolute discretion of Singtel, and the eligible participant shall not be entitled to any compensation for the same.
8. Singtel reserves the right to disqualify any Eligible Participant, if
  - a) The participant is determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever, at any time, Singtel, at its sole and absolute discretion, suspects any fraud, or unlawful activity in relation to, and/or misuse of the Eligible Participant's Singtel Dash Balance Account;
  - b) the phone number which is registered in respect of the Eligible Participant's Singtel Dash Balance Account is for any reason changed (whether by the participant or any other person, with or without the consent or knowledge of the participants) during the Promotion Period;
  - c) at any time, Singtel reasonably believes that the Eligible Participant is involved in manipulating, rigging, abusing, cheating the underlying system (or a third party system) or is otherwise engaged in any activity calculated to game such system or gain an unfair advantage; or
  - d) there is a cancellation, or reversal of the successful Prepaid Transaction or a refund is made to the Eligible Participant for any reason whatsoever.

#### **General**

9. By participating in the Promotion, the participant consent to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the participant's personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the participants' registration, organizing and promoting the Promotion, or otherwise for purposes relating to the Promotion; and the participant's further consent and acknowledge that the participant's personal data and/or information (i) will also be processed in line with Singtel's privacy statement available at <https://dash.com.sg/files/terms/privacy-policy.pdf>; and (ii) may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.
10. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.



11. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including a participant's eligibility and the applicable criteria. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
12. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
13. By participating in the Promotion, each participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of participation in the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
14. To the extent permitted by law, Singtel shall not be liable in any way to any participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
15. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the participants hereby submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
16. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.