



## Terms and Conditions for “Singtel Thematic Campaign 1 Jan 2022 to 31 Mar 2022”

The Singtel Thematic Campaign 1 Jan 2022 to 31 Mar 2022 (the “Promotion”) is a promotion organised by Singtel Mobile Singapore Pte Ltd (“Singtel”) and it is subject to these Terms and Conditions. By participating in the Promotion, all participants shall be deemed to have accepted and agreed to be bound by these Terms and Conditions and all decisions of Singtel, which shall be final and binding in all respects.

1. The Promotion is available from 1 January 2022 and will end on 31 March 2022 (both dates inclusive) (the “Promotion Period”).
2. Under the Promotion, and subject to these Terms and Conditions, a new or existing Singtel Prepaid customer (“Eligible Participant”) who satisfies the eligibility conditions set out in Clause 3 and who successfully completes a minimum top up transaction amount of SGD10 (in a single transaction via Singtel Prepaid Digital Channels) in any month during the Promotion Period (“Eligible Transaction”) shall be entitled to the lucky draw.

### Eligibility

3. To be eligible for the Promotion, the Eligible Participant must be a Singtel Prepaid customer, whose prepaid account must be and remain valid and must not for any reason be classified by Singtel as dormant, closed, cancelled, terminated and/or suspended, during the Promotion Period
4. The Eligible Participant will be entitled 1 chance for a minimum top up transaction amount of SGD10 and 5 chances for a transaction amount of SGD25 and above (in a single transaction via Singtel Prepaid Digital Channels)
5. Lucky draw prizes are various from different digital channels
  - a) AXS: Samsung Galaxy Tab A7 x 5 winners
  - b) DASH / Self Serve Kiosk / hi!Account / MySingtel app: Oppo Reno 5Z x 5 winners
  - c) SAM: Jabra Elite 85t x 5 winners
  - d) Kopitiam: Samsung Galaxy A32 x 5 winners
  - e) Ecommerce: Garmin Venu Sq x 5 winners
6. General public (not necessary to be a Singtel Prepaid customer) may participate in the Share Your Moment engagement (the “Engagement”) by snap a photo of their best moment and upload on Facebook or Instagram and tag the post with #Singtelhimoment and win
  - a) \$200 GrabFood voucher x 25 winners
  - b) \$200 Grab Food voucher is separately to \$20 x 10 digital voucher link per winner
  - c) Winner will be chosen based on the number of likes on their post
7. Subject to these Terms and Conditions, the draw for the Promotion and Engagement will be conducted at the end of Promotion which the Eligible Transaction was completed and verified by Singtel.
8. Winner of the Promotion will be notified by a Singtel Staff using the Singtel Prepaid number and collection of prizes will be conducted in Singtel Comcentre, 31 Exeter Road, Singapore 239732 after the promotion period. Acknowledge form will need to be signed by winner upon received of the physical prizes.



9. Winner of the Engagement will be notified by a Singtel Staff via his / her personal social media account. Digital GrabFood voucher will be send to winner using their provided email addresses and acknowledgement form will need to be signed by winner upon received of the GrabFood voucher link.
10. Singtel reserves the right to request for the Eligible Participant's proof of identity, citizenship and/or employment status for the purposes of verifying the eligibility of the Eligible Participant and that the Singtel Prepaid Account from which the Eligible Transaction has been made is registered to the Eligible Participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the Eligible Participant from the Promotion, and the Eligible Participant shall have no claim whatsoever against Singtel in such event.
11. Singtel reserves the right to disqualify any one or more of the Eligible Participants without any prior notice, if
  - a) The Eligible Participants are determined, in Singtel's sole discretion, to be ineligible for any reason whatsoever,
  - b) at any time, Singtel, at its sole and absolute discretion, suspects any fraud, or unlawful activity in relation to, and/or misuse of, the Eligible Participants' Singtel Prepaid Account or
  - c) The Eligible Participant, in Singtel's sole opinion, has breached any of the terms and conditions contained here, or any laws in Singapore;
  - d) at any time, Singtel reasonably believes that the Eligible Participant is involved in manipulating, rigging, abusing, cheating the underlying system or is otherwise engaged in any activity calculated to game the system or gain an unfair advantage; or
  - e) there is a cancellation, or reversal of the successful Eligible Transaction or a refund is made to the Eligible Participant for any reason whatsoever.
12. For the avoidance of doubt, participation in the Promotion is open to individuals only. Corporate or other entities shall not be eligible to participate in the Promotion.
13. Singtel reserves the right to request for the Eligible Participant's proof of identity for the purposes of verifying that the Singtel Prepaid Account from which the Eligible Transaction has been made is registered to the Eligible Participant. In the absence of such verification as requested, Singtel shall be entitled in its discretion to disqualify the Eligible Participant from the Promotion, and the Eligible Participant shall have no claim whatsoever against Singtel in such event.

#### General

14. By participating in the Promotion, the Eligible Participant consents to Singtel's collection, holding, storage, use, processing, transfer, disclosure and/or reporting (whether directly or indirectly) to any relevant third party, of the Eligible Participant's personal data and/or information provided to Singtel, including but not limited to, for the purposes of administering the Eligible Participant's registration, organizing and promoting the Promotion, or otherwise for purposes relating to the Promotion; and the Eligible Participant further consents and acknowledges that the Eligible Participant's personal data and/or information may be used in accordance with Singtel's policies, terms and conditions or notices made available by Singtel from time to time.



15. Singtel reserves the right to, at its sole and absolute discretion, vary, modify and amend any of these Terms and Conditions and/or to suspend, discontinue or terminate the Promotion at any time without prior notification, or liability to any party.
16. Singtel reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion, including (without limitation) the Eligible Participant's eligibility and the applicable criteria, and whether a particular prepaid transaction qualifies for the lucky draw. Singtel's determination of all matters relating to this Promotion shall be final and binding and no appeal or objection on any grounds will be entertained.
17. Unless otherwise determined by Singtel, this Promotion is not valid with other offers, discounts, rebates, vouchers, privileges or promotions.
18. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotion material relating to the Promotion, these Terms and Conditions shall prevail.
19. By participating in the Promotion, each Eligible Participant agrees to fully and effectively indemnify, defend and hold harmless Singtel from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that Singtel may have, or which may arise, whether in whole or in part, and whether directly or indirectly, due to or arising out of the Promotion. These obligations will continue to survive the expiry or termination of the Promotion.
20. To the extent permitted by law, Singtel shall not be liable in any way to any Eligible Participant or any other person for any losses or damages of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of or in connection with the Promotion, including without limitation, from any late or non-notification, any error in computing chances, any technical, hardware or software breakdown, malfunction or defects, failed delayed or incorrect transactions, lost or unavailable network connections or any notice that is lost or misdirected.
21. These Terms and Conditions shall be subject to and construed in accordance with the laws of Singapore and the Eligible Participant hereby submits to the exclusive jurisdiction of the courts of the Republic of Singapore.
22. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act of Singapore to enforce or enjoy the benefit of any provision of these Terms and Conditions.